

## INSTALLATION INSTRUCTIONS AND OWNER'S MANUAL

# Models 8000 and 8200

RESIDENTIAL
STANDARD LIFT
WINDLOAD

TORQUEMASTER® PLUS

# PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE

If you need assistance, please call 1-866-569-3799 (press Option 1) and follow the prompts to contact a customer service representative. They will be happy to handle any questions that you may have.

### **IMPORTANT NOTICES!**

Carefully read and fully understand the enclosed instructions before installing and operating the garage door.

Pay close attention to all warnings and notes.

After installation is complete, fasten this manual near garage door for easy reference.

This Installation document is available at no charge from:

- Your local Wayne Dalton Sales Center
- Online at www.Wayne-Dalton.com
- By mailing a request to: Wayne Dalton, a division of Overhead Door Corporation, P.O. Box 67, Mt. Hope, OH., 44660

Part Number 346746 REV18 09/09/2024

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## PRE-INSTALLATION

## **Important Safety Instructions**

**DEFINITION OF KEY WORDS USED IN THIS MANUAL:** 



INDICATES A HAZARDOUS SITUATION THAT, IF NOT AVOIDED, WILL RESULT IN DEATH OR SERIOUS INJURY.



INDICATES A HAZARDOUS SITUATION THAT, IF NOT AVOIDED, COULD RESULT IN DEATH OR SERIOUS INJURY.



INDICATES A HAZARDOUS SITUATION THAT, IF NOT AVOIDED, COULD RESULT IN MINOR OR MODERATE INJURY.

# NOTICE

INDICATES INFORMATION CONSIDERED IMPORTANT, THAT IT IS NOT RELATED TO INJURY, BUT MAY RESULT IN PROPERTY DAMAGE.

**IMPORTANT:** Required key step for proper door operation.

**NOTE:** Information only.

#### Installation:



INSTALLING THIS DOOR PROPERLY REQUIRES THE USE OF SPECIAL TOOLS AND TECHNIQUES. ALWAYS USE THE CORRECT TOOLS OR TECHNIQUES WHEN PERFORMING INSTALLATION. FAILURE TO USE PROPER TOOLS OR TECHNIQUES OR ADHERE TO SAFETY MESSAGES, COULD RESULT IN SEVERE OR FATAL INJURY.

# **A** DANGER

EXTREME CAUTION SHOULD BE USED WHEN WINDING SPRINGS AS FAILURE TO FOLLOW THE INSTRUCTIONS OR USE THE PROPER TOOLS CAN LEAD TO SERIOUS INJURY TO PERSONS AND PROPERTY. BEFORE ATTEMPTING TO WIND THE SPRING, MAKE SURE YOU HAVE READ AND UNDERSTAND THE INSTRUCTIONS. IF YOU ARE UNCLEAR ON ANY ASPECT OF THE INSTALLATION PROCEDURES, YOU SHOULD CONSULT A TRAINED DOOR SYSTEMS TECHNICIAN.

- READ THESE INSTRUCTIONS CAREFULLY BEFORE ATTEMPTING INSTALLATION. IF YOU ARE IN QUESTION ABOUT ANY OF THE PROCEDURES, DO NOT PERFORM THE WORK. INSTEAD, HAVE A TRAINED DOOR SYSTEMS TECHNICIAN DO THE INSTALLATION OR REPAIRS.
- Wear protective gloves and eye protection during installation, to avoid possible injury.
- **DO NOT** install door in windy conditions. Door could fall during the installation, causing severe or fatal injury.
- Doors 12'-0" wide and larger should be installed by two persons, to avoid possible injury.
- On electrically operated doors, pull down ropes must be removed and locks must be removed or made inoperative in the open (unlocked) position, unless electrical interlocks are installed.
- Impact guns are not recommended. When installing 5/16" lag screws using an electric drill/ driver, the drill/ drivers clutch must be set to deliver no more than 200 in-lbs of torque. Fastener failure could occur at higher settings.
- Check with your local building official for wind load code requirements and building permit information.
- For windloaded doors, the wind performance is achieved via the entire door system and component substitution is not authorized without express permission by the manufacturer.



IF ANY PART OF THE DOOR IS TO BE INSTALLED ONTO PRESERVATIVE-TREATED WOOD, PTFE-COATED OR STAINLESS STEEL FASTENERS MUST BE OBTAINED AND USED. REPLACEMENT FASTENERS MUST BE OF AT LEAST EQUAL STRENGTH AND SIZE AS ORIGINAL FASTENERS. IF THE ORIGINAL FASTENER WAS RED-HEAD, THE REPLACEMENT FASTENER MUST BE RED-HEAD ALSO. CONTACT WAYNE DALTON FOR FASTENER STRENGTH VALUES IF NEEDED.

#### Operation:



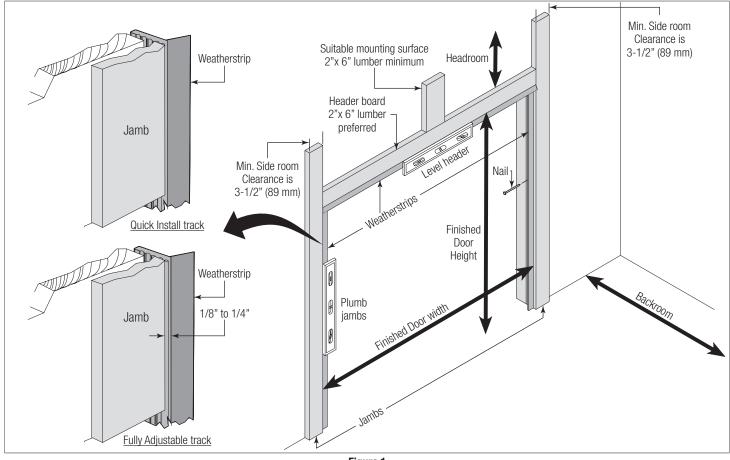
TO PREVENT DEATH OR SERIOUS INJURY WHILE OPERATING THE DOOR, ENSURE THE PATH OF THE DOOR IS NOT OBSTRUCTED BY ANY PERSON OR OBJECT AND ADHERE TO THE FOLLOWING SAFETY MEASURES.

- Operate door only when it is properly adjusted and free from obstructions.
- If a door becomes hard to operate, inoperative or is damaged, immediately have necessary adjustments and/ or repairs made by a trained door system technician using proper tools and instructions.
- **DO NOT** stand or walk under a moving door, or permit anybody to stand or walk under an electrically operated door.
- **DO NOT** place fingers or hands into open section joints when closing a door. Use lift handles/ gripping points when operating door manually.
- **DO NOT** permit children to operate garage door or door controls. Severe or fatal injury could result should the child become entrapped between the door and the floor.
- Visually inspect door and hardware monthly for worn and or broken parts. Check to ensure door operates freely. Test electric opener's safety features monthly, following opener manufacturer's instructions.
- **NEVER** hang tools, bicycles, hoses, clothing or anything else from horizontal tracks. Track systems are not intended or designed to support extra weight.

| Potential Hazard            | Effect   | Prevention  |
|-----------------------------|--|---|
|                             | ▲ WARNING  Could result in Death or                        | Keep people clear of opening while Door is moving.  |
| Serious Injury  Moving door | Do <b>NOT</b> allow children to play with the Door Opener. |   |
|                             |  | Do <b>NOT</b> operate a Door that jams or one that has a broken spring.   |
| High tension spring         | ▲ DANGER  Will result in Death or Serious Injury           | Do <b>NOT</b> try to remove, install, repair or adjust springs or anything to which door spring parts are fastened, such as, wood blocks, steel brackets, cables or other like items. |
|                             |  | Installations, repairs<br>and adjustments must<br>be done by a trained<br>door system technician<br>using proper tools and<br>instructions.   |

**IMPORTANT:** RIGHT and LEFT hand is determined inside the building looking out.

## REMOVING AN EXISTING DOOR AND PREPARING THE OPENING



**A** DANGER

AVOID INJURY! A POWERFUL SPRING RELEASING ITS ENERGY SUDDENLY CAN CAUSE SEVERE OR FATAL INJURY. ALWAYS HAVE A TRAINED DOOR SYSTEMS TECHNICIAN, USING PROPER TOOLS AND INSTRUCTIONS, RELEASE THE SPRING TENSION.



TO AVOID POSSIBLE INJURY AND TO ENSURE PROPER INSTALLATION, IT'S HIGHLY RECOMMENDED THAT YOU READ AND FULLY UNDERSTAND THE COMPLETE INSTRUCTIONS ON REMOVING AN EXISTING DOOR & PREPARING THE OPENING. THESE ARE AVAILABLE FOR DOWNLOAD AT WWW.WAYNE-DALTON.COM OR AT YOUR LOCAL WAYNE DALTON SALES CENTER.

# **A** DANGER

COUNTERBALANCE SPRING TENSION MUST ALWAYS BE RELEASED BE-FORE ANY ATTEMPT IS MADE TO START REMOVING AN EXISTING DOOR. EXTREME CAUTION SHOULD BE USED WHEN UNWINDING SPRINGS AS FAILURE TO FOLLOW THE INSTRUCTIONS OR USE PROPER TOOLS CAN LEAD TO SERIOUS INJURY.

### Figure 1

### See Figure 1 for the following steps.

To ensure secure mounting of track brackets, side and center brackets, or steel angles to new or retro-fit construction, it is recommended to follow the procedures outlined in DASMA technical data sheets #156, #161 and #164 at

#### www.dasma.com.

- The inside perimeter of your garage door opening should be framed with wood jamb and header material.
- The jambs and header must be securely fastened to sound framing members. It is recommended that 2" x 6" lumber be used. The jambs must be plumb and the header level.
- The jambs should extend a minimum of 12" (305 mm) above the top of the opening for TorqueMaster® Plus counterbalance systems.
- For low headroom applications, the jambs should extend to the ceiling height. Minimum side clearance required, from the opening to the wall, is 3-1/2" (89 mm).

## NOTICE

CLOSELY INSPECT JAMBS, HEADER AND MOUNTING SURFACE. ANY WOOD FOUND NOT TO BE SOUND, MUST BE REPLACED.

For TorqueMaster® Plus counterbalance systems, a suitable mounting surface (2"  $\times$  6") must be firmly attached to the wall, above the header at the center of the opening.



DRILL A SUITABLE PILOT HOLE IN THE MOUNTING SURFACE TO AVOID SPLITTING THE LUMBER. DO NOT ATTACH THE MOUNTING SURFACE WITH NAILS.

#### Weatherstrips (Not Included):

Depending on the size of your door, you may have to cut or trim the weatherstrips to properly fit into the header and jambs.

## NOTICE

IF NAILING PRODUCT AT 40°F, (4.4°C) OR BELOW, PRE-DRILLING IS REQUIRED.

- 1. For the header, align the weatherstrip with the inside edge of the header and temporarily secure it to the header with equally spaced nails, approximately 12" to 18" (305 mm - 457 mm) apart.
- 2. Starting at either side of the jamb, fit the weatherstrip up tight against the temporarily attached weatherstrip in the header and flush with the inside edge of the jamb.
- 3. Temporarily secure the weatherstrip with equally spaced nails. Repeat for other side. This will keep the bottom door section from falling out of the opening during installation.

#### **Headroom requirement:**

Headroom required is defined as the space needed above the top of the door for tracks, springs, etc. to allow the door to open properly.

If the door is to be motor operated, 2-1/2" (64 mm) of additional headroom is required.

| TRACK TYPE       | SPACE NEEDED     |
|------------------|------------------|
| 15" Radius track | 13-1/2" (343 mm) |
| 12" Radius track | 11" (279 mm)     |
| 6" LHR KIT       | 6" (152 mm)      |

#### **Backroom requirement:**

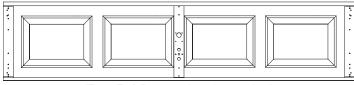
Backroom required is defined as the distance needed from the opening back into the garage to allow the door to open fully.

| DOOR HEIGHT  | TRACK          | MANUAL LIFT    | MOTOR<br>Operated |
|--------------|----------------|----------------|-------------------|
| 6'5" to 7'0" | 12",15" Radius | 98" (2489 mm)  | 125" (3175 mm)    |
| 7'1" to 8'0" | 12",15" Radius | 110" (2794 mm) | 137" (3480 mm)    |

## **Package Contents**

**NOTE:** Depending on the door model, some parts listed may not be required, and will not be supplied.

### **Components and Hardware**



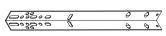
(E1. - E4.) Door sections (as required)



(L2.) TorqueMaster® spring tube



(A1.) Quick Install flag angles RH/LH (as required)



(K2.) Horizontal track angles (as required)

(A2.) Fully Adjustable flag angles RH/LH (as required)

(K1.) Horizontal tracks RH/LH (as required)

(K3.) Vertical tracks RH/LH (as required)





(B1.) Q.I. jamb brackets (as required)



(B2.) F.A. jamb brackets (as required)



(B3.) Winload iamb brackets (as required)



(C1.) (C2.) Track





**(F1.)** Top fixture (F2.) Top fixture rollers (as required) assembliess (as required) assembliess (as required)



(I1.) Bottom corner brackets RH/LH



(D1.) (D2.) Graduated hinges (as required)



**(H1.)** Strut (U-shaped) (if included)



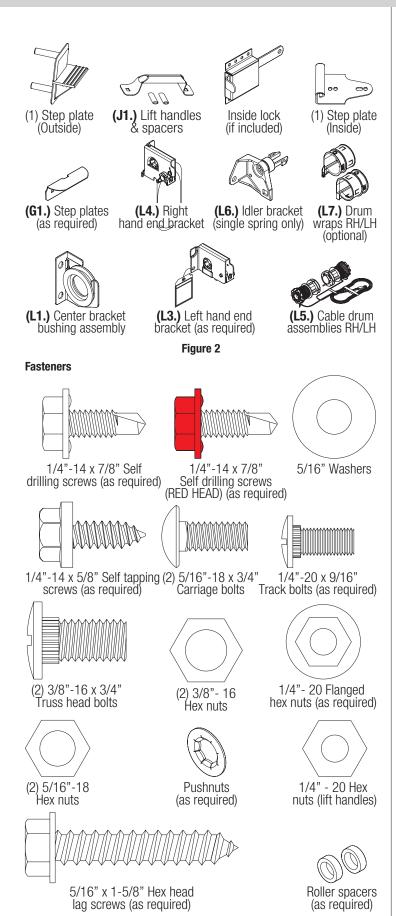
(12.) Extension brackets (as required)

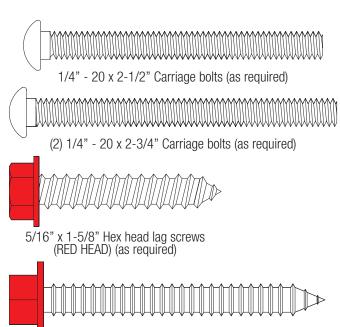


Pull Down rope (if included)



Weather seals & nails (If included)





5/16" x 2-1/2" Hex head lag screws (RED HEAD) (as required)

Figure 3

### **Door Section Identification**

See Figure 4 and Figure 7 for the following steps.

| Door Section Identification |        |                  |                  |                    |     |
|-----------------------------|--------|------------------|------------------|--------------------|-----|
| Door                        |        | n                |                  |                    |     |
| Height                      | Bottom | Lock<br>(second) | Int I<br>(third) | Int II<br>(fourth) | Тор |
| 6'0"                        | 18"    | 18"              | 18"              | NA                 | 18" |
| 6'3"                        | 21"    | 18"              | 18"              | NA                 | 18" |
| 6'6"                        | 21"    | 18"              | 18"              | NA                 | 21" |
| 6'9"                        | 21"    | 21"              | 21"              | NA                 | 18" |
| 7'0"                        | 21"    | 21"              | 21"              | NA                 | 21" |
| 7'6"                        | 18"    | 18"              | 18"              | 18"                | 18" |
| 7'9"                        | 21"    | 18"              | 18"              | 18"                | 18" |
| 8'0"                        | 21"    | 18"              | 18"              | 18"                | 21" |

When installing your door you must use sections of the appropriate height in the right stacking order. What section heights you need to use in what order depends on the height of your door.

Unless your door is five sections in height, you will not receive an Intermediate II section.

The **BOTTOM SECTION** can be identified by the factory attached bottom weather seal and by the bottom corner bracket warning labels on each end stile.

The **INTERMEDIATE (INT) I SECTION** may have a warning label attached to either right or left hand end stile of the section. This section is always the 3rd section from the bottom of the door.

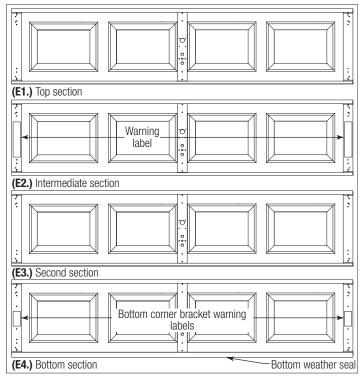


Figure 4

## **Tools Required**

Personal Protection Equipment (PPE)



Figure 5

Hand Tools

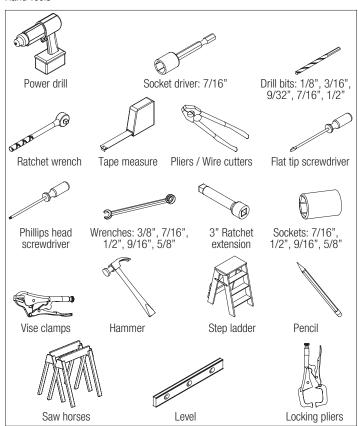
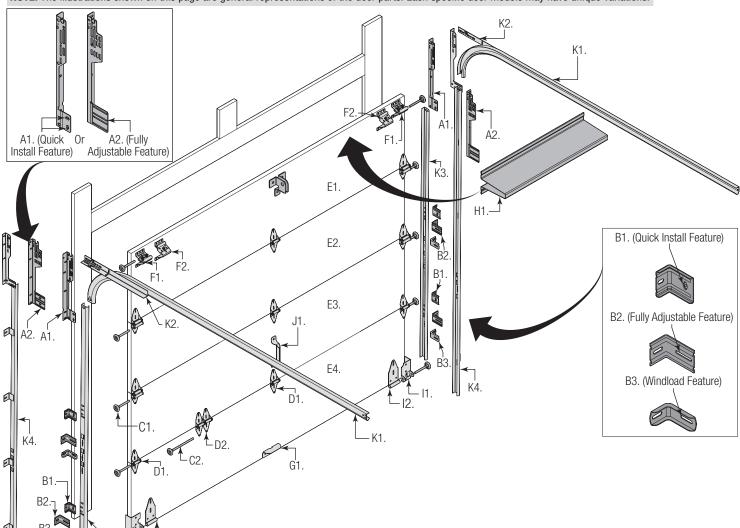


Figure 6

## **BREAKDOWN OF DOOR COMPONENTS**

**NOTE:** The illustrations shown on this page are general representations of the door parts. Each specific door models may have unique variations.



### A. FLAG ANGLES (AS REQUIRED):

- A1. Quick Install (Q.I.) Flag Angles
- A2. Fully Adjustable (F.A.) Flag Angles

### **B. JAMB BRACKETS (AS REQUIRED):**

- B1. Quick Install (Q.I.) Jamb Brackets
- B2. Fully Adjustable (F.A.) Jamb Brackets
- B3. Windload Jamb Brackets

#### C. TRACK ROLLERS (AS REQUIRED):

- C1. Short Stem Track Rollers
- C2. Long Stem Track Rollers

#### D. GRADUATED END HINGES:

- D1. Single Graduated End Hinges (S.E.H.), Industry Standard
- D2. Double Graduated End Hinges (D.E.H.), Industry Standard

### **E. STACKED SECTIONS:**

- E1. Top Section
- E2. Intermediate(s) (Int) Section
- E3. Lock Section
- E4. Bottom Section

#### Figure 7

### F. TOP FIXTURES (AS REQUIRED):

- F1. Top Fixture Assemblies
- F2. Top Fixture Assemblies

### **G. STEP PLATES:**

• G1. Step Plates

### H. STRUT(S) (AS REQUIRED):

• H1. Strut (U - shaped)

### I. BOTTOM CORNER BRACKETS (AS REQUIRED):

- I1. Left Hand And Right Hand Bottom Corner Brackets
- I2. Extension Brackets

#### J. LIFT HANDLES:

• J1. Lift Handles

#### K. TRACKS (AS REQUIRED):

- K1. Left and Right Hand Horizontal Track Assemblies
- K2. Left and Right Hand Horizontal Track Angles
- K3. Left and Right Hand Vertical Tracks
- K4. Left and Right Riveted Vertical Track Assemblies

## **BREAKDOWN OF COUNTERBALANCE COMPONENTS**

**NOTE:** The illustrations shown on this page are general representations of the door parts. Each specific door models may have unique variations.

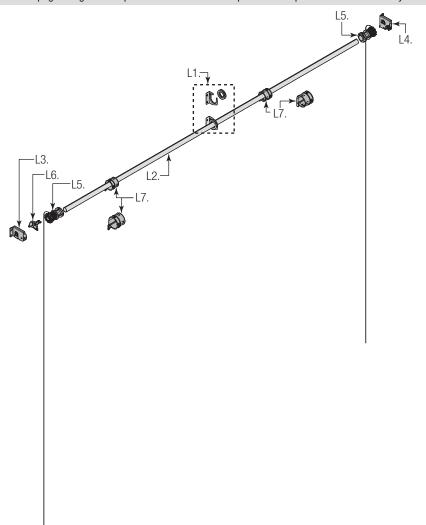


Figure 7 - Counterbalance Components

### L. TORQUEMASTER PLUS® SPRING ASSEMBLY:

- L1. Center Bracket Bushing Assembly
- L2. TorqueMaster® Spring Tube (Single Or Double Springs)
- L3. Left Hand End Bracket (Double Springs Only)
- L4. Right Hand End Bracket
- L5. Left Hand And Right Hand Cable Drum Assemblies
- L6. Idler bracket (Single Spring Only)
- L7. Left Hand And Right Hand Drum Wraps (Optional)

## **INSTALLATION INSTRUCTIONS**

### **Door Installation Instructions**

BEFORE INSTALLING YOUR DOOR, BE CERTAIN THAT YOU HAVE READ AND FOLLOWED ALL OF THE INSTRUCTIONS COVERED IN THE PRE-INSTALLATION SECTION OF THIS MANUAL. FAILURE TO DO SO MAY RESULT IN AN IMPROPERLY INSTALLED DOOR.

**IMPORTANT:** Reference TDS 160 for general garage door terminology at **www.dasma.com**.

# NOTICE

IF THE DOOR WILL BE EXPOSED TO A SIGNIFICANT AMOUNT OF ROAD SALT, PAINT THE BOTTOM GALVANIZED STEEL WEATHER RETAINER TO INHIBIT RUSTING.

# 1 VERTICAL TRACK ASSEMBLY

IMPORTANT: If you have Riveted Track, skip this step.

**NOTE:** Refer to Package Contents or Breakdown Of Parts, to determine which type of jamb bracket you received.

**NOTE:** For clarity, all graphics shown are of the left side, right side will be the same.

**IMPORTANT:** The bottom jamb bracket is always the shortest bracket, while the center jamb bracket is the next tallest. If three jamb brackets per side are included with your door, you will have received a top jamb bracket, which is the tallest

#### For Doors With Quick Install Flag Angles:

### See Figure 8 and Figure 9 for the following steps.

1a. Locate the flag angle 1 and align the lower Quick Install tab to the vertical track Quick Install feature 2. Rotate the flag angle 1/4 turn to lock in place 3.

**IMPORTANT:** Each jamb bracket will have a unique ID that starts with "QIJB" followed by a number. Use this number for the correct jamb bracket outlined in Table 1. Jamb Bracket Schedule. If not installed correctly, the jamb brackets won't fit up against the jamb correctly.

1b. Measure the length of the vertical tracks. Using the jamb bracket schedule in Table 1, determine the placement of the jamb brackets for your door height and track length. See Figure 8.

1c. To install the jamb brackets, align the Quick Install tab to the vertical track Quick Install feature. Rotate the jamb bracket 1/4 turn to lock in place 4.

**IMPORTANT:** Mounting flange is toward the back (flat) leg of the track.

1d. Repeat the same process for right hand side.

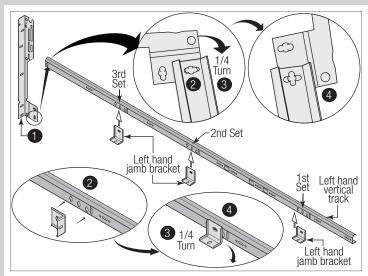


Figure 8, Left Side Shown

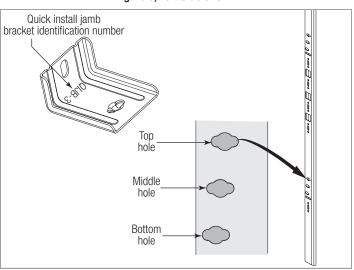


Figure 9, Left Side Shown For All Flag Angles

**Table 1, Jamb Bracket Schedule** 

| Door        | Track                              | 7    | 1st             | Set |                |             | 2nd | Set              |
|-------------|------------------------------------|------|-----------------|-----|----------------|-------------|-----|------------------|
| Height      | Lengt                              | h    | Jamb<br>Bracket |     | Hole<br>sition | Jan<br>Brac |     | Hole<br>Position |
| 6'0" - 6'3" | 64.00<br>(1626mr<br>67"<br>(1702 m | n) - | 9               | N   | 1iddle         | 11          |     | Bottom           |
| 6'6" - 7'0" | 70.00<br>(1778mr<br>76"<br>(1930 m | n) - | 9               | N   | 1iddle         | 10          | )   | Bottom           |
| 6'8"        | 72"<br>(1829 m                     |      | 3               | В   | ottom          | 6           |     | Middle           |
| 7'0"        | 76"<br>(1930 m                     | ım)  | 3               | В   | ottom          | 7           |     | Тор              |
| 7'6" - 8'0" | 82" (20<br>mm) - 8<br>(2236m       | 8"   | 9               |     | Тор            | 10          | )   | Middle           |
| 1           |                                    |      | Flag Angle      |     | 3              |             |     | 1/4 Turn         |

| 1 | Flag Angle               | 3 | 1/4 Turn      |
|---|--------------------------|---|---------------|
| 2 | Quick Install<br>Feature | 4 | Lock In Place |

#### For Doors With Fully Adjustable Flag Angle:

#### See Figure 10 and Figure 11 for the following steps.

**IMPORTANT:** Each flag angle will have a unique ID "12R or 15R". Measure the radius of your horizontal track to determine if your horizontal track is 12" or 15" Radius.

1a. Hand tighten the flag angle  $\P$  to the vertical track  $\P$  using two 1/4" - 20 x 9/16" track bolts  $\P$  and two 1/4" - 20 flange hex nuts  $\P$ .

1b. attach the shortest jamb bracket 5 by aligning the slot in the shortest jamb bracket with the lower hole of the hole/ slot pattern of the vertical track. Hand tighten the jamb bracket using (1) 1/4" -  $20 \times 9/16$ " track bolt and (

1c. Place the tallest jamb bracket 6 over the lower hole of the hole/ slot pattern that is centered between the bottom jamb bracket and flag angle of the 2nd hole set. Hand tighten the jamb bracket using (1) 1/4" - 20 x 9/16" track bolt and (1) 1/4" - 20 flance hex nut.

1d. Repeat this process for the right hand side.

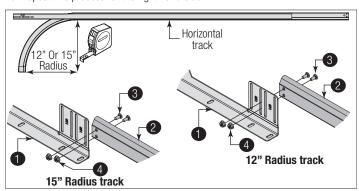


Figure 10, Left Side Shown

**IMPORTANT:** In Figure 10, observe the slot location in reference to the 12" or 15" radius.

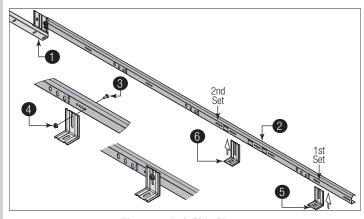


Figure 11, Left Side Shown

|   | <u> </u>                        |   |                             |
|---|---------------------------------|---|-----------------------------|
| 1 | Flag Angle                      | 4 | 1/4" - 20 Flange<br>Hex Nut |
| 2 | Vertical Track                  | 5 | Shortest Jamb<br>Bracket    |
| 3 | 1/4" - 20 x 9/16"<br>Track Bolt | 6 | Tallest Jamb<br>Bracket     |

# 2 ATTACHING (WL) JAMB BRACKETS TO VERTICAL TRACKS

**NOTE:** Windload specification **0356** only uses the Quick Install (Q.I.) jamb bracket schedule.

**NOTE:** Reference Step Quick Install Flag Angles (Q.I.) or Step Fully Adjustable Flag Angles (F.A.T.), to determine which type of track you have.

#### See Figure 12 for the following steps.

2a. Measure the length of the vertical tracks

2b. Using the Jamb Bracket Schedule (shown on the Windload Specification Sheet), determine the placement of the windload jamb brackets 2 for your door height.

2c. Loosely fasten the jamb bracket to the vertical track with one 1/4" - 20 x 9/16" track bolt 3 and one 1/4" - 20 flange hex nut 4.

2d. Repeat same process for other side.

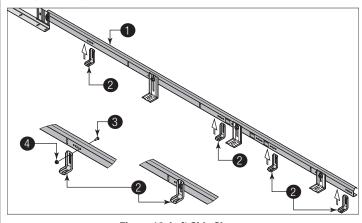


Figure 12, Left Side Shown

| 1 | Vertical Tracks           | 3 | 1/4" - 20 x 9/16"<br>Track Bolt |
|---|---------------------------|---|---------------------------------|
| 2 | Windload Jamb<br>Brackets | 4 | 1/4" - 20 Flange<br>Hex Nut     |

## >ATTACHING HORIZONTAL TRACK ANGLES

**NOTE:** For clarity, all graphics shown are of the left side, right side will be the same.

**NOTE:** For larger doors, a full length horizontal track angle may not already be spot welded to the horizontal track. If the horizontal track angle is not welded, the horizontal track angle will be installed, as shown.

### See Figure 13 for the following steps.

3a. Position the horizontal track angle 1, as shown.

3b. Place the Quick Install tabs ② of the horizontal track angle in the key slot ③ of the horizontal track ④. Using a hammer, tap the horizontal track angle towards the curved end of the track until the alignment hole in the track and angle are aligned.

3c. Repeat for other side. Set tracks aside.

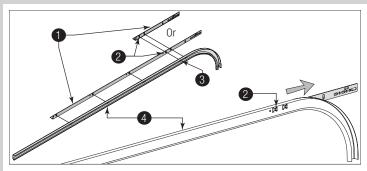


Figure 13, Left Side Shown

| 1 | Horizontal Track<br>Angle | 3 | Key Slot         |
|---|---------------------------|---|------------------|
| 2 | Quick Install Tabs        | 4 | Horizontal Track |

# 4 ATTACHING BOTTOM CORNER BRACKETS

**IMPORTANT:** Refer to door section identification, located in the pre-installation section of this manual or refer to Breakdown of Parts.



ENSURE TIGHT FIT OF CABLE LOOP OVER MILFORD PIN TO PREVENT COUNTERBALANCE LIFT CABLE FROM COMING OFF THE PIN, WHICH COULD ALLOW THE DOOR TO FALL AND RESULT IN DEATH OR SERIOUS INJURY.

**IMPORTANT:** Verify bottom weather seal ② is aligned with bottom section ①
. If there is more than 1/2" excess weather seal on either side, trim weather seal even with bottom section.

**IMPORTANT:** The 1/4" - 14 x 7/8" red head self drilling screws must be installed through the holes of the bottom corner brackets, as shown.

**NOTE:** Refer to the Windload Specification Sheet to determine if your bottom section requires extension brackets **1**.

#### See Figure 14 through Figure 16 for the following steps.

- 4a. Uncoil the counterbalance lift cables 3 from the cable drum assemblies 4.
- 4b. Refer to the Windload Specification Sheet to determine if your bottom section requires a strut 5 to be installed over the bottom corner brackets 6.

### **To Attach Bottom Corner Brackets:**

- 4c. Starting on the left hand side, the left hand cable loop 7 of the counterbalance lift cable onto milford pin 8.
- 4d. Position the left hand bottom corner bracket to the left corner of the bottom section, making sure it is seated against the edges of the end stile ①.
- 4e. Repeat same process for other side.
- 4f. <u>If applicable</u>, position the strut over the bottom corner brackets and center the strut side to side on the bottom section.
- 4g. Secure the strut (if applicable) and the bottom corner brackets to the endstile using three 1/4"  $14 \times 7/8$ " RED HEAD self drilling screws 10.
- 4h. Finish securing the strut to the bottom section using (2) 1/4"  $14 \times 7/8$ " self drilling screws 11 at each center stile(s) location.

### If Your Door Doesn't Require Extension Brackets To Be Installed:

4i. Insert a short stem track roller 12 with a roller spacer 13 into each of the bottom corner brackets.

#### **To Attach Extension Brackets:**

4i. Position the extension bracket 14 flush against the end stile and slide it underneath the strut.

- 4j. Align the extension bracket with the bottom corner bracket by inserting a long shaft roller **15** with a roller spacer **13** through the bottom corner bracket and the extension bracket hinge tubes.
- 4k. Attach the extension bracket to the endstile using (3) 1/4"  $14 \times 7/8$ " self drilling screw.
- 4l. Repeat same process for other side.

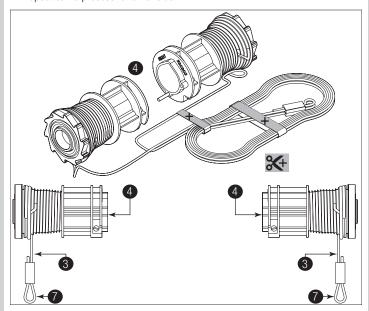


Figure 14, Left Side Shown

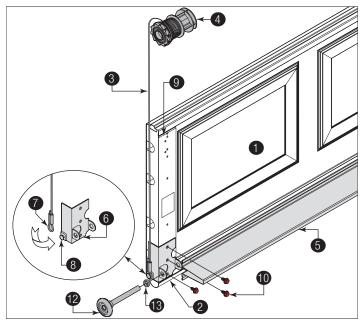


Figure 15, Left Side Shown

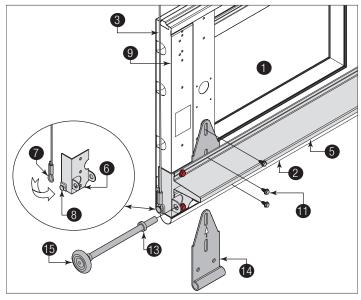


Figure 16, Left Side Shown

|   | rigaro ro, zore orao oriotti |    |  |  |  |  |
|---|------------------------------|----|--|--|--|--|
| 1 | Bottom Section               | 9  | End Stile  |  |  |  |
| 2 | Bottom Weather<br>Seal       | 10 | 1/4" - 14 x 7/8"<br>RED HEAD Self<br>Drilling Screws |  |  |  |
| 3 | Counterbalance<br>Lift Cable | 11 | 1/4" - 14 x 7/8"<br>Self Drilling<br>Screws          |  |  |  |
| 4 | Cable Drum<br>Assembly       | 12 | Short Stem Track<br>Roller                           |  |  |  |
| 5 | Strut                        | 13 | Roller Spacer  |  |  |  |
| 6 | Bottom Corner<br>Bracket     | 14 | Extension Bracket                                    |  |  |  |
| 7 | Cable Loop                   | 15 | Long Stem Track<br>Roller                            |  |  |  |
| 8 | Milford Pin                  |    |  |  |  |  |

## >ATTACHING HINGES TO SECTIONS

**NOTE:** Refer to door section identification, located in the pre-installation section of this manual.

**NOTE:** The graduated hinges an be identified by the number stamped on the lower hinge leaf.

**NOTE:** The #1 graduated end hinges ② serves as end hinges on the bottom section. The #1 graduated end hinges also serves as center hinges on all sections, except for the top section.

**NOTE:** The #2 graduated end hinges 3 serves as end hinges on the Lock section.

**NOTE:** The #3 graduated end hinges **4** serves as end hinges on the Intermediate I section.

**NOTE:** The #4 graduated end hinges **5** serves as end hinges on the Intermediate II section.

#### See Figure 17 and Figure 18 for the following steps.

5a. Locate the bottom section 6, using #1 graduated end hinges for the end stiles 7 and depending on the width of your door, enough #1 center hinge(s) for each of the center stile(s) 3.

5b. At the top of the bottom section, position the graduated end hinge(s) onto the end stile of the bottom section, so that the lower (#) hinge leaf is over the pre-punched holes in the end stiles and over the pre-punched holes in the center stile(s)

5c. Secure each graduated end hinge and each center hinge to the bottom section using (2) 1/4" -  $14 \times 5/8$ " self tapping screws ①.

**NOTE:** Refer to the Windload Specification Sheet to determine if two more graduated end hinges are required to be installed next to the previously installed graduated end hinges, as shown.

5d. At the top of the bottom section, position the graduated end hinge onto the inner end stile 10 of the bottom section, so that the lower (#) hinge leaf is over the pre-punched holes in the end stile.

5e. Secure each graduated end hinge to the bottom section using (2) 1/4" -  $14 \times 5/8$ " self tapping screws.

**NOTE:** Refer to the Windload Specification Sheet to determine if additional 1/4" - 14 x 7/8" self drilling screws **11** are required to be installed into the graduated end hinges, as shown.

### For Single Graduated End Hinges:

5f. Insert a short stem track roller 12 into the hinge tube of the graduated end hinge on each side.

#### For Double Graduated End Hinges:

5f. Insert a long stem track roller (3) into the hinge tubes of the graduated end hinges on each side.

**IMPORTANT:** When placing track rollers into the #2 graduated end hinges and higher, the track roller goes into hinge tube 14 furthest away from section.

**IMPORTANT:** Once the 1/4" -  $14 \times 5/8$ " self tapping screws are snug against the lower hinge leaf, tighten an additional 1/4 to 1/2 turn to receive maximum design holding power.

5g. Repeat the same graduated end and center hinge attachment process using the appropriate graduated end hinges for all remaining sections, except the top section.

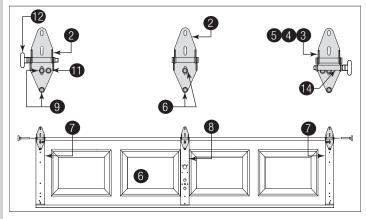


Figure 17

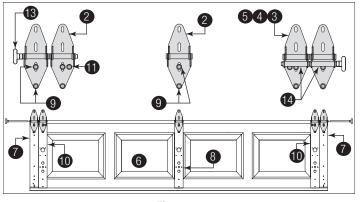


Figure 18

| 1 | Graduated Hinges       | 8  | Center Stile(s)                             |
|---|------------------------|----|---|
| 2 | #1 Graduated<br>Hinges | 9  | 1/4" - 14 x 5/8"<br>Self Tapping<br>Screws  |
| 3 | #2 Graduated<br>Hinges | 10 | Inner End Stile                             |
| 4 | #3 Graduated<br>Hinges | 11 | 1/4" - 14 x 7/8"<br>Self Drilling<br>Screws |
| 5 | #4 Graduated<br>Hinges | 12 | Short Stem Track<br>Roller                  |
| 6 | Section                | 13 | Long Stem Track<br>Roller                   |
| 7 | End Stile              | 14 | Hinge Tube                                  |

## 6 ATTACHING TOP FIXTURES TO TOP SECTION

**NOTE:** If your door came with two top fixtures, then one top fixture and a short stem track roller are required for each side.

**NOTE:** If your door came with four top fixtures, then two top fixtures and a long stem track roller are required for each side.

**NOTE:** The top fixture slide will be tightened and adjusted later, in "Adjusting Top Fixtures" step.

**IMPORTANT:** Ensure the top fixture slide 1 is able to slide along the top fixture base. If needed, loosen the 1/4" - 20 flange hex nuts / 5/16" - 18 nuts 2.

#### See Figure 19 through Figure 21 for the following steps.

- 6a. Starting on the left hand side, align the upper-center 3 hole of top fixture base 4 with the hole in the outer end stile 5 of the top section 6.
- 6b. Ensure the top fixture base is level and aligned with edge of the top section.
- 6c. Fasten to section using four 1/4" 14 x 7/8" self drilling screws 7.
- 6d. Repeat the same process for the right hand side.

### If Your Door Came With Two Top Fixtures:

6e. Insert a short stem track roller **8** into each top fixture slides.

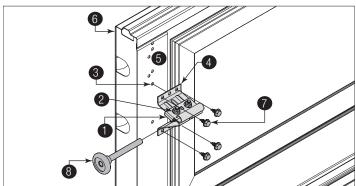


Figure 19, Left Side Shown

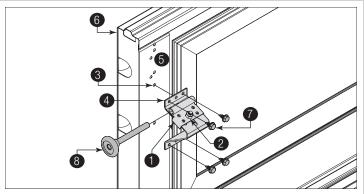


Figure 20, Left Side Shown

| 1 | Top Fixture Slide                               | 5 | End Stile                                   |
|---|---|---|---|
| 2 | 1/4" - 20 Flange<br>Hex Nut / 5/16" -<br>18 Nut | 6 | Top Section                                 |
| 3 | Upper-Center<br>Hole                            | 7 | 1/4" - 14 x 7/8"<br>Self Drilling<br>Screws |
| 4 | Top Fixture Base                                | 8 | Short Stem Track<br>Roller                  |

#### If Your Door Came With Four Top Fixtures:

- 6e. If needed, loosen the 5/16" hex nut 2 on the top fixture assembly 9.
- 6f. Position the top fixture assembly flush against the inner end stile 10 and centered on the end stile.
- 6g. Insert a long stem track roller 11 through both top fixture slides, ensuring they are leveled and aligned with each other.
- 6h. Secure the top fixture assembly to the end stile using four 1/4"  $14 \times 7/8$ " self drilling screws.
- 6i. Repeat the same process for the other side.

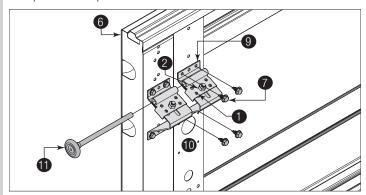


Figure 21, Left Side Shown

| 1 | Top Fixture Slide                               | 7  | 1/4" - 14 x 7/8"<br>Self Drilling<br>Screws |
|---|---|----|---|
| 2 | 1/4" - 20 Flange<br>Hex Nut / 5/16" -<br>18 Nut | 8  | Short Stem Track<br>Roller                  |
| 3 | Upper-Center<br>Hole                            | 9  | Top Fixture<br>Assembly                     |
| 4 | Top Fixture Base                                | 10 | Inner End Stile                             |
| 5 | End Stile                                       | 11 | Long Stem Track<br>Roller                   |
| 6 | Top Section                                     |    |   |

## ATTACHING STRUT(S) TO SECTION

**NOTE:** Refer to door section identification, located in the pre-installation section of this manual or refer to Breakdown Of Parts.

**NOTE:** Refer to the Windload Specification Sheet to determine how many struts your door needs and on what sections they are needed to be installed.

### See Figure 22 through Figure 25 for the following steps.

#### **Installation For The Bottom Section:**

7a. All struts 2 are placed either up against the bottom of the graduated hinges 3 and or up against the top portion of the bottom corner brackets 4.

#### **Installation For The Lock And Intermediate Sections:**

7a. All struts 2 are placed either up against the bottom of the graduated hinges 3 up against the top portion of the graduated hinges 5.

### **Installation For The Top Section:**

7a. All struts 2 are placed either at the top of the section 6 and or up against the top portion of the graduated hinges 5.

7b. Locate the section and center the strut appropriately onto the section surface.

7c. Center the strut side to side.

7d. Secure strut to the section using two 1/4" -  $14 \times 7/8$ " self drilling screws 7 at each end 8 and center stile 9 locations.

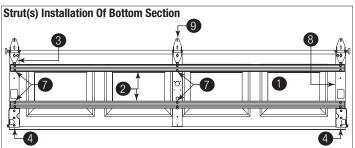


Figure 22, Left Side Shown

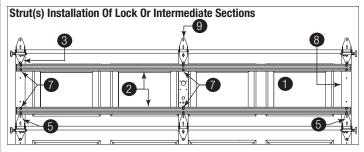


Figure 23, Left Side Shown

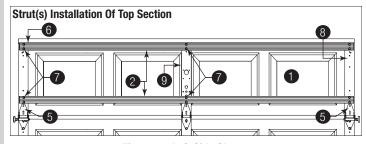
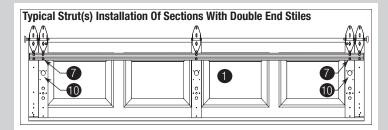


Figure 24, Left Side Shown

## For Double Graduated End Hinges (Refer To The Windload Specification Sheet):

7e. Secure two 1/4" -  $14 \times 7/8$ " self drilling screws more at the inner end stiles **10** of the section.



#### Figure 25, Left Side Shown

| 1 | Section                                  | 6  | Top Of The<br>Section                      |
|---|--|----|--|
| 2 | Strut                                    | 7  | 1/4" - 14 x 7/8"<br>Self Drilling<br>Screw |
| 3 | Bottom Of The<br>Graduated Hinge         | 8  | End Stile                                  |
| 4 | Bottom Corner<br>Bracket                 | 9  | Center Stile                               |
| 5 | Top Portion Of<br>The Graduated<br>Hinge | 10 | Inner End Stile                            |

## 8 ATTACHING STEP PLATES TO SECTION

**IMPORTANT:** Do not mount the step plate higher than 6" 1 from the bottom of the section 2.

### See Figure 26 for the following steps.

8a. Locate the center most center stile 3 of the bottom section of the door.

8b. On the inside of the door 4, center the step plate 5 on the center most stile no higher than 6" from the bottom of the door.

8c. Using the step plate holes as a template, drill a 5/16" dia. hole 6 along each side of the center stile, through the face of the door 7.

#### **IMPORTANT:** Be extremely careful to keep drill straight.

8d. Mount the inside step plate and the outside step plate back to back, straddling the center stile. Secure with (2) 1/4" -  $20 \times 2-3/4$ " carriage bolts 3 and 1/4" -  $20 \times 2-3/4$ " carriage bolts 3.

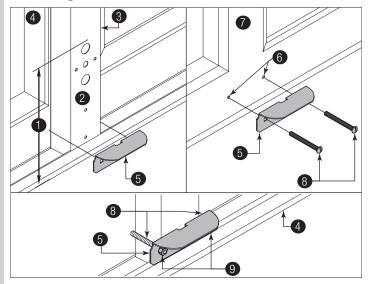


Figure 26

| 1 | 6"                    | 6 | 5/16" Dia. Holes                        |
|---|-----------------------|---|---|
| 2 | Bottom Section        | 7 | Face Of The Door                        |
| 3 | Center Stile          | 8 | 1/4" - 20 x<br>2-3/4" Carriage<br>Bolts |
| 4 | Inside Of The<br>Door | 9 | 1/4" - 20 Hex<br>Nuts                   |
| 5 | Step Plate            |   |   |

## 9

### ATTACHING LIFT HANDLES TO SECTION

**NOTE:** Doors with a Keyed lock do not require this lift handle.

### See Figure 27 through Figure 29 for the following steps.

9a. Locate the inside center stile or the desired lift handle location 1 on the second section 2 of the door. Position the lower hole in the lift handle 3 4" 4 from the bottom of the second section.

**IMPORTANT:** The distance between the step plate **5** and the middle of the lift handle must be 20" minimum to 30" maximum **6**. If necessary, reposition the upper lift handle to stay within the required dimension.

9b. Using the lift handle holes as a template, drill (2) 9/32" dia. holes 7 through the second section. Enlarge the holes from the outside the door to 1/2" dia 3.

**IMPORTANT:** Be extremely careful to keep drill straight.

### **IMPORTANT:** Do not drill through or enlarge holes on the inside of the door.

9c. Assemble the lift handles to the second section using (2) spacers 9, (2) 1/4" - 20 x 2-1/2" carriage bolts 10, and (2) 1/4" - 20 hex nuts 11.

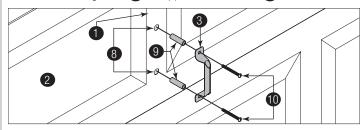


Figure 27

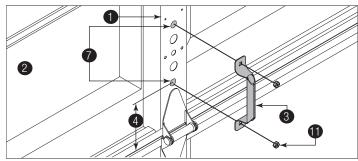
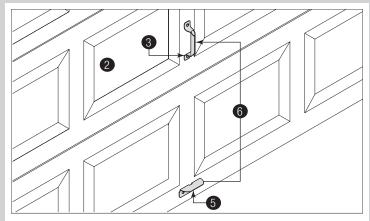


Figure 28



### Figure 29

| 1 | Inside Center Stile<br>Or Desired Lift<br>Handle Location | 7  | 9/32" Dia. Holes                        |
|---|---|----|---|
| 2 | Second Section  | 8  | 1/2" Dia                                |
| 3 | Lift Handle   | 9  | Spacers                                 |
| 4 | 4"  | 10 | 1/4" - 20 x<br>2-1/2" Carriage<br>Bolts |
| 5 | Step Plate  | 11 | 1/4" - 20 Hex<br>Nuts                   |
| 6 | 20" Minimum To<br>30" Maximum                             |    |   |

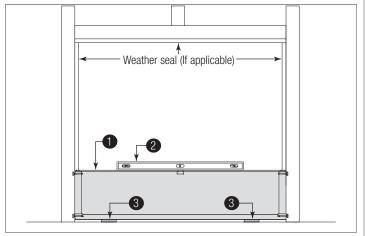
# 10

### >POSITIONING BOTTOM SECTION

#### See Figure 30 for the following steps.

10a. Center the bottom section 1 in the door opening.

10b. Use a level 2 and wood shims 3 (if necessary) to level the bottom section. When the bottom section is leveled, temporarily hold it in place by driving a nail into the jamb and bending it over the edge of the bottom section on both sides.



### Figure 30

| 1 | Bottom Section | 3 | Wood Shims |
|---|----------------|---|------------|
| 2 | Level          |   |            |

## 11 > ATTACHING VERTICAL TRACKS TO JAMBS

**IMPORTANT:** Depending on your door, you may have Quick Install Flag Angles, Fully Adjustable Flag Angles or you may have Riveted Vertical Track Assemblies. Refer to Package Contents / Breakdown of Parts, to determine which Flag Angles / Vertical Track Assemblies you have.

**IMPORTANT:** If this door is to be installed prior to a finishing construction of the building's floor, the vertical tracks and the door bottom section assembly should be installed such that when the floor is constructed, no door or track parts are trapped in the floor construction.

**IMPORTANT:** If the bottom section was leveled with shims, the vertical track on the shimmed side must be raised the same height as the shim. Recheck the top of the vertical tracks to be level from side to side.

**IMPORTANT:** Make sure the counterbalance lift cable is located between the track rollers and the door jamb.

#### See Figure 31 and Figure 32 for the following steps.

11a. Starting on the left hand side of the bottom section ①, remove the nail. Position the left hand vertical track assembly ② over the track rollers of the bottom section and install, as shown. Drill 3/16" pilot holes into the door jamb for the lag screws.

**IMPORTANT:** For proper flag angle lag screw location, note the flag angle styles ③.

### For Doors With Quick Install Flag Angle or Fully Adjustable Flag Angles:

11b. Loosely fasten jamb brackets 4 and flag angle 5 to the jamb using 5/16" x 1-5/8" lag screws 6.

11c. Tighten lag screws, securing the bottom jamb bracket to jamb, maintain 3/8" to 5/8" spacing , between the bottom section and vertical track.

11d. Hang counterbalance lift cable over flag angle. Repeat same process for other side.

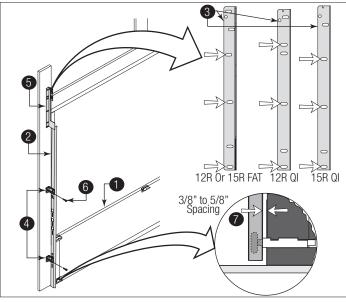


Figure 31. Left Side Shown

### **For Doors With Riveted Vertical Track Assemblies:**

11b. Loosely fasten jamb brackets 4 and flag angle 5 to the jamb using 5/16" x 1-5/8" lag screws 6.

11c. Tighten lag screws, securing the bottom jamb bracket to jamb, maintain 3/8" to 5/8" spacing 7 as shown, between the bottom section and vertical track.

11d. Hang counterbalance lift cable over flag angle. Repeat same process for other side.

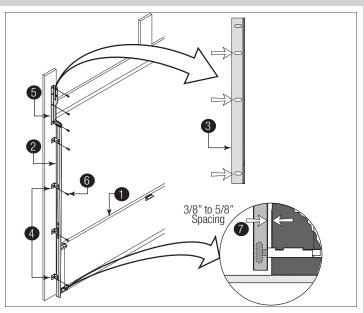


Figure 32. Left Side Shown

| 3 , |                            |   |                              |
|-----|----------------------------|---|------------------------------|
| 1   | Bottom Section             | 5 | Flag Angle                   |
| 2   | Vertical Track<br>Assembly | 6 | 5/16" x 1-5/8"<br>Lag Screws |
| 3   | Flag Angle Styles          | 7 | 3/8" to 5/8"<br>Spacing      |
| 4   | Jamb Brackets              |   |                              |

## 12 STACKING SECTIONS

**NOTE:** Refer to door section identification, located in the pre-installation section of this manual or refer to Breakdown of Parts.

# NOTICE

BEFORE STACKING SECTIONS, MAKE SURE GRADUATED END AND CENTER HINGES ARE FLIPPED DOWN 1 TO AVOID POSSIBLE DAMAGE TO YOUR DOOR, WHEN STACKING ANOTHER SECTION ON TOP.

#### See Figure 33 through Figure 35 for the following steps.

12a. With a helper, lift second section 2 and guide the track rollers into the vertical tracks 3. Lower section until it is seated against bottom section.

12b. Flip hinges up 4. Fasten center hinge(s) 5 first; then graduated end hinges 6 7 last using 1/4" - 14 x 5/8" self tapping screws 8.

12c. Repeat same process for other sections, except top section.

12d. Refer to the Windload Specification Sheet to determine if additional 1/4" - 14 x 7/8" self drilling screws **9** are required to be installed into the graduated end hinges.

**IMPORTANT:** Push & hold the hinge leafs securely against the sections while securing with fasteners to it. There should be no gap between the hinge leaves and the sections.

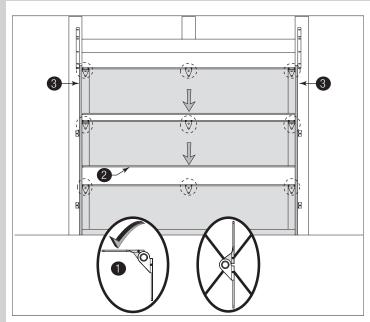


Figure 33, Stacking Sections

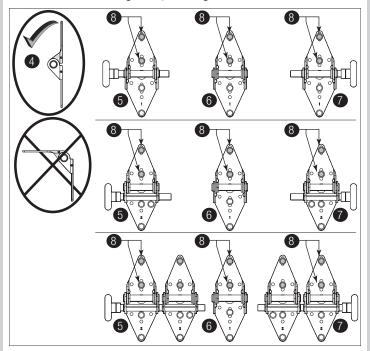


Figure 34, Hinges after Stacking Sections

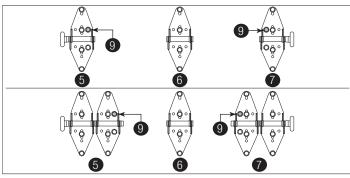


Figure 35

| 1 | Hinge Flipped<br>Down Position | 6 | Center Hinge(s)                 |
|---|--------------------------------|---|---------------------------------|
| 2 | Second Section                 | 7 | Right Graduated<br>End Hinge(s) |

| 3 | Vertical Tracks                | 8 | 1/4" - 14 x 5/8"<br>Self Tapping<br>Screw Locations |
|---|--------------------------------|---|---|
| 4 | Hinge Flipped Up<br>Position   | 9 | 1/4" - 14 x 7/8"<br>Self Drilling<br>Screws         |
| 5 | Left Graduated<br>End Hinge(s) |   |   |

## 13>STACKING TOP SECTION

**IMPORTANT:** The dimension between the flag angles 1 must be door width plus 3-3/8" - 3-1/2" (86 mm- 89 mm).

#### See Figure 36 for the following steps.

- 13a. Place the top section 2 in the opening, on top of the section stacked.
- 13b. Install a nail 3 to temporarily hold the top section.
- 13c. Flip up the hinge leaves, hold tight against section, and fasten center hinges first and end hinges last (see Stacking Sections).
- 13d. Position flag angle 4 between 1-11/16" to 1-3/4" (43 mm 44 mm) from the edge of the door 5, then tighten the bottom lag screw. Flag angles must be parallel to the door sections. Repeat for other side.
- 13e. Complete the vertical track 7 installation.

**If you have quick install track:** Secure the jamb brackets and tightening the other lag screws. Repeat for other side.

**If you have fully adjustable track or riveted track:** Secure the jamb bracket(s) and tightening the other lag screws. Push the vertical track against the track rollers so that the track rollers are touching the deepest part of the curved side of the track; tighten all the track bolts and nuts. Repeat for other side.

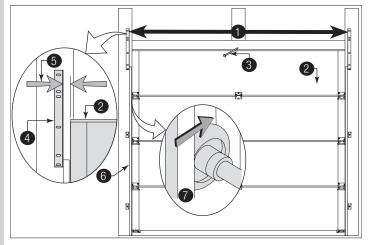


Figure 36

| 1 | Clearance<br>Measurement<br>Between Both<br>Flag Angles | 5 | Clearance<br>Measurement<br>Between Flag<br>Angle and Door<br>Edge |
|---|---|---|--|
| 2 | Top Section   | 6 | Vertical Track   |
| 3 | Nail  | 7 | Vertical Track<br>Against Track<br>Rollers                         |
| 4 | Flag Angle  |   |  |

## 14

### >ATTACHING HORIZONTAL TRACKS

**NOTE:** Depending on your door, you may have Quick Install Flag Angles, Fully Adjustable Flag Angles or you may have Riveted Vertical Track Assemblies. Refer to Package Contents / Breakdown of Parts, to determine which Flag Angles / Vertical Track Assemblies you have.



DO NOT RAISE DOOR UNTIL HORIZONTAL TRACKS ARE SECURED AT REAR, AS OUTLINED IN STEP 24, ATTACHING REAR BACK HANGS. THE REAR BACK HANGS OR DOOR COULD FALL FROM OVERHEAD POSITION CAUSING DEATH OR SERIOUS INJURY.

#### For Quick Install Flag Angles:

#### See Figure 37 for the following steps.

14a. Place the curved end of the horizontal track ① over the top track roller of the top section.

14b. Align key slot of the horizontal track with the Quick Install tab 2 of the flag angle 3. Push curved portion of horizontal track down to lock tab in place 4.

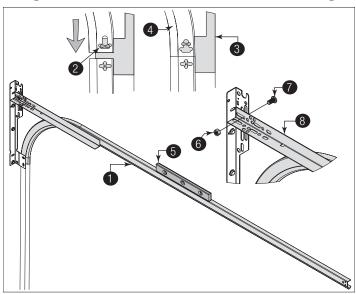


Figure 37, Left Side Shown

| 1 | Horizontal Track                        | 5 | Level                               |
|---|---|---|-------------------------------------|
| 2 | Quick Install Tab                       | 6 | 3/8" - 16 Hex Nut                   |
| 3 | Flag Angle                              | 7 | 3/8" - 16 x 3/4"<br>Truss-Head Bolt |
| 4 | Quick Install Tab<br>in Locked Position | 8 | Horizontal Track<br>Angle           |

#### **For Other Flag Angles:**

#### See Figure 38 for the following steps.

14a. Place the curved end of the horizontal track ① over the top track roller of the top section.

14b. Attach the horizontal track to the flag angle (2) with two 1/4" -  $20 \times 9/16$ " track bolts (3) and two 1/4" - 20 flange hex nuts (4).

14c. Level 7 the horizontal track assembly and bolt the horizontal track angle 8 to the first encountered slot in the flag angle using one 3/8" - 16 x 3/4" trusshead bolt 5 and one 3/8" - 16 hex nut 6.

14d. Repeat for right side.

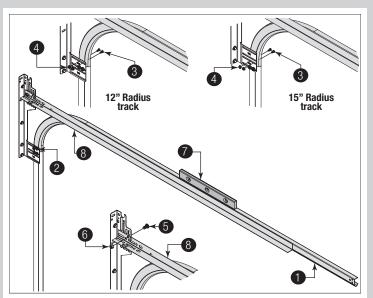


Figure 38. Left Side Shown

| 1 | Horizontal Track                 | 5 | 3/8" - 16 x 3/4"<br>Truss-Head Bolt |  |
|---|----------------------------------|---|-------------------------------------|--|
| 2 | Flag Angle Upper<br>Slot         | 6 | 3/8" - 16 Hex Nut                   |  |
| 3 | 1/4" - 20 x 9/16"<br>Track Bolts | 7 | Level                               |  |
| 4 | 1/4" - 20 Flange<br>Hex Nuts     | 8 | Horizontal Track<br>Angle           |  |

14e. When complete, remove the nail that was holding the top section in position.

# NOTICE

FAILURE TO REMOVE NAIL BEFORE ATTEMPTING TO RAISE DOOR COULD CAUSE PERMANENT DAMAGE TO TOP SECTION.

## 15 ADJUSTING TOP FIXTURES

#### See Figure 39 through Figure 41 for the following steps.

15a. Vertically align the top section ① of the door with the lower sections. Position the top fixture slide(s) ②, out against the horizontal track ⑤.

15b. Maintaining the slide's position, tighten the 1/4" - 20 flange hex nuts / 5/16" - 18 hex nut 3 to secure the top fixture slide(s) to the top fixture base(s) 4.

15c. Repeat for other side.

**NOTE:** Refer to the Windload Specification Sheet to determine if additional 1/4" -  $20 \times 9/16$ " track bolt and one 1/4" - 20 flange hex nut is required to be installed into the top fixture slide.

15d. Lock each of the top fixture slide in position using one 1/4" -  $20 \times 9/16$ " track bolt **6** and one 1/4" - 20 flange hex nut **7** through any aligning hole.

**NOTE:** Refer to the Windload Specification Sheet to determine if pushnuts are required to be installed onto the shaft of track roller stems.

**IMPORTANT:** Accurately positioning the pushnut onto the roller stem is critical. Once the pushnut is pushed onto the roller stem, the tabs making contact with the steel surface will make it difficult to reposition the pushnut.

**NOTE:** When positioning the pushnut onto roller stem, ensure the tabs on the pushnut are pointing away from roller stem.

15e. Starting with the top fixture assembly, slide one pushnut ⓐ over the roller stem and push the pushnut towards the outside edge of the top fixture assembly leaving 1/4" spacing ⑤ between the outside edge of top fixture assembly and the pushnut.

15f. Repeat same process for the graduate end hinges and the bottom corner brackets on the left hand side of door, then repeat same process for the right hand side of door.

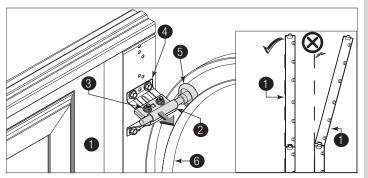


Figure 39, Left Side Shown

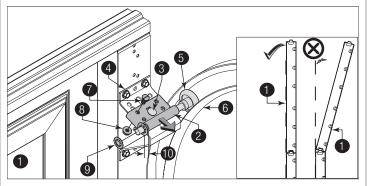


Figure 40, Left Side Shown

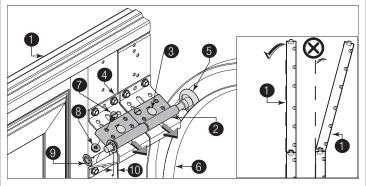


Figure 41, Left Side Shown

| 1 | Door Top Section                                    | 6 | 1/4" - 20 X 9/16"<br>Track Bolt |
|---|---|---|---------------------------------|
| 2 | Top Fixture Slide                                   | 7 | 1/4" - 20 Flange<br>Hex Nut     |
| 3 | 1/4" - 20 Flange<br>Hex Nut / 5/16" -<br>18 Hex Nut | 8 | Pushnut                         |
| 4 | Top Fixture Base                                    | 9 | 1/4" Spacing                    |
| 5 | Horizontal Track                                    |   | _                               |

### **Counterbalance Installation Instructions**

6>PREPARING THE SPRING TUBE

**NOTE:** Springs come lubricated and pre-assembled inside the spring tube.

### See Figure 42 for the following steps.

16a. Place the spring tube ① on the floor inside the garage in front of the door, with the label ② at the left. Remove the shipping boots ③ from the spring tube.

16b. Slide the center-bracket bushing 4 toward the center of the spring tube from the right side, as shown.

**IMPORTANT:** Ensure the center-bracket bushing is oriented to allow the cam to fit smoothly **5**.

**NOTE:** Refer to Package Contents / Breakdown of Parts, to determine if you have drum wraps (optional).

16c. Drum wraps (optional) are marked right **6** and left hand **7**. Beginning with the left hand side, slide the left hand drum wrap onto the TorqueMaster® spring tube. Repeat for the right hand side. The drum wrap will be secured later, in Step, Securing Drum Wraps.

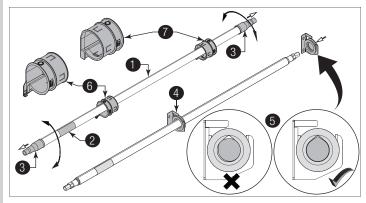


Figure 42

| 1 | Spring Tube               | 5 | Bushing<br>Orientation  |
|---|---------------------------|---|-------------------------|
| 2 | Label                     | 6 | Left Hand Drum<br>wrap  |
| 3 | Shipping Boots            | 7 | Right Hand Drum<br>wrap |
| 4 | Center Bracket<br>Bushing |   |                         |

## >INSTALLING CABLE DRUM ASSEMBLIES

#### For Double Spring Applications:

### See Figure 43 and Figure 44 for the following steps.

17a. Shake the spring tube 1 gently to extend the winding shafts 5 out about 5" on each side. For single-spring applications 2, there is no left hand spring in the spring tube. And therefore no left hand winding shaft.

**NOTE:** Temporarily support the center of the spring tube until the center bracket 3 is installed in Step Attaching Center Bracket to Wall.

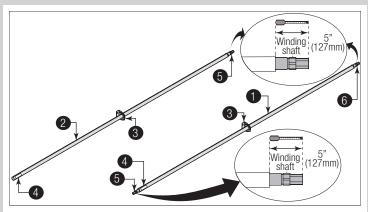


Figure 43

| 1 | Spring Tube                   | 4 | Label         |
|---|-------------------------------|---|---------------|
| 2 | Spring Tube,<br>Single Spring | 5 | Winding Shaft |
| 3 | Center Bracket                |   |               |

17b. With assistance, place the spring tube 1 or 2 on top of the flag angles 6.

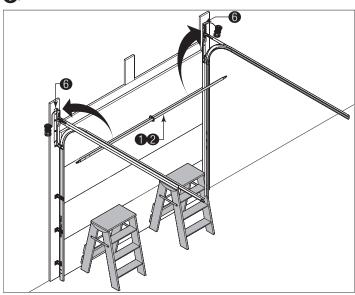


Figure 44

| 1 | Spring Tube                   | 6 | Flag Angle |
|---|-------------------------------|---|------------|
| 2 | Spring Tube,<br>Single Spring |   |            |

**NOTE:** Cable drums are marked right and left side. Cable drums and spring tube assembly are cam shaped to fit together only one way.

#### See Figure 45 and Figure 46 for the following steps.

17c. On the right side, pre-wrap the cable drum 1 with the counterbalance lift cable 2 with 1/2 wrap. Keep cable between drum and wall. Position the spring tube 3 so the cam peak is pointing straight up 4.

17d. Slide the cable drum over the winding shaft 5 until it seats against the spring tube assembly. Ensure winding shaft extends past the cable drum far enough to expose the splines 6 and the grooves 7. Align the winding shaft grooves with the round notch in the flag angle 8.

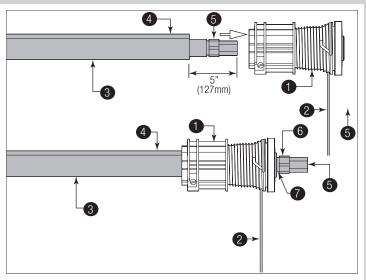


Figure 45, Right Side Shown

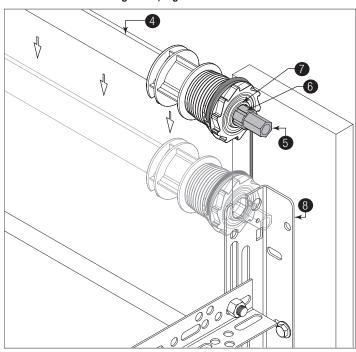


Figure 46, Right Side Shown

| 1 | Cable Drum                   | 5 | Winding Shaft |
|---|------------------------------|---|---------------|
| 2 | Counterbalance<br>Lift Cable | 6 | Splines       |
| 3 | Spring Tube<br>Assembly      | 7 | Grooves       |
| 4 | Cam Peak                     | 8 | Flag Angle    |

17e. Repeat for left side.

### For single spring applications:

#### See Figure 47 and Figure 48 for the following steps.

17f. Insert the idler bracket 1 into the left hand cable drum 3. Lightly press until two distinct clicks are heard, or the idler bracket is inserted all the way.

**IMPORTANT:** Ensure the idler bracket snap tabs 2 are fully inserted into the cable drum.

# NOTICE

THE IDLER BRACKET IS DESIGNED FOR PERMANENT ASSEMBLY. DO NOT ATTEMPT TO REMOVE IDLER BRACKET ONCE INSERTED INTO THE CABLE DRUM. THE IDLER BRACKET MUST BE REPLACED, IF THE SNAP TABS ON THE IDLER BRACKET BREAK.

**IMPORTANT:** The idler bracket must extend past the cable drum far enough to expose the idler bracket groove **6**.

17g. Align the idler bracket groove with the round notch 4 in the flag angle.

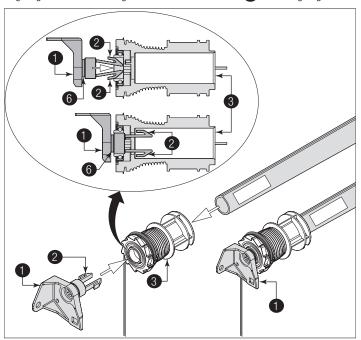


Figure 47

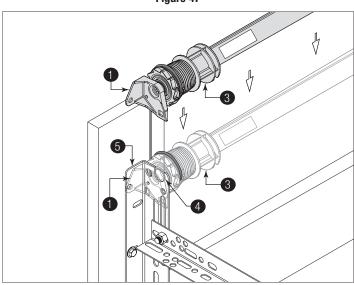


Figure 48

| 1 | Idler Bracket              | 4 | Round Notch             |
|---|----------------------------|---|-------------------------|
| 2 | ldler Bracket<br>Snap Tabs | 5 | Flag Angle              |
| 3 | Cable Drum                 | 6 | Idler Bracket<br>Groove |

## $|8\rangle$ ATTACHING END BRACKETS TO FLAG ANGLES

**IMPORTANT:** Warning tags must be securely attached to the end bracket(s).

## **NOTICE**

FOR SINGLE-SPRING DOORS, ENSURE THE CABLE DRUM BEARING ② IS ALL THE WAY TO THE LEFT AND IN CONTACT WITH THE FLAG ANGLE. IF THE CABLE DRUM IS PULLED AWAY FROM THE FLAG ANGLE, THE IDLER BRACKET CAN RUB AGAINST THE CABLE DRUM, CAUSING NOISE.

**IMPORTANT:** Drill 3/16" pilot holes into header for the lag screws.

#### For double spring applications:

#### See Figure 49 and Figure 50 for the following steps.

18a. Slide the right side end bracket 1 onto the winding shaft 3 so that the splines in the ratchet wheel 4 fit into the winding shaft grooves 5.

18b. Attach the end bracket to the flag angle 6 using one 5/16" - 18 x 3/4" carriage bolt 7, one 5/16" washer 9 and one 5/16" - 18 hex nut 8. Then secure the end bracket to the jamb using one 5/16" x 1-5/8" lag screw 10.

**NOTE:** If ratchet wheel falls out of end bracket, refer to Figure 43 for proper insertion orientation.

18c. Repeat process for left side end bracket.

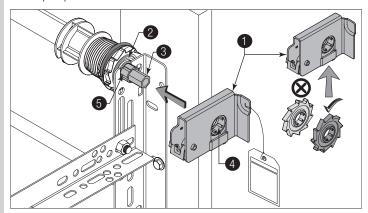


Figure 49, Right Side Shown

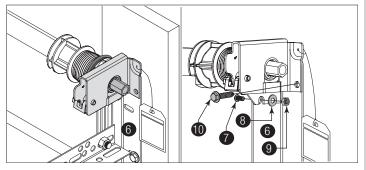


Figure 50

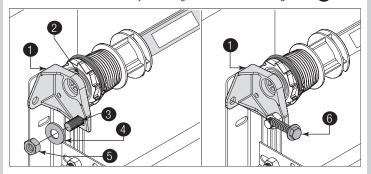
| 1 | Right Side End<br>Bracket | 6  | Flag Angle                         |
|---|---------------------------|----|------------------------------------|
| 2 | Cable Drum<br>Bearing     | 7  | 5/16" - 18 x 3/4"<br>Carriage Bolt |
| 3 | Winding Shaft             | 8  | 5/16" Washer                       |
| 4 | Ratchet Wheel             | 9  | 5/16" - 18 Hex<br>Nut              |
| 5 | Winding Shaft<br>Groove   | 10 | 5/16" x 1-5/8"<br>Lag Screw        |

#### For single spring applications:

#### See Figure 51 for the following steps.

**IMPORTANT:** First complete steps 18a and 18b.

18d. Secure the idler bracket 1 to the flag angle using one 5/16" - 18 x 3/4" carriage bolt 3, one 5/16" washer 4 and one 5/16" - 18 hex nut 5. Then secure the idler bracket to the jamb using one 5/16" x 1-5/8" lag screw 6.



#### Figure 51

| 1 | Idler Bracket                      | 4 | 5/16" Washer                |
|---|------------------------------------|---|-----------------------------|
| 2 | Cable Drum<br>Bearing              | 5 | 5/16" - 18 Hex<br>Nut       |
| 3 | 5/16" - 18 x 3/4"<br>Carriage Bolt | 6 | 5/16" x 1-5/8"<br>Lag Screw |

# 19 > ATTACHING CENTER BRACKET TO WALL

## NOTICE

THE SPRING TUBE MUST BE LEVEL BEFORE SECURING CENTER BRACKET ASSEMBLY TO HEADER.

**IMPORTANT:** Drill 3/16" pilot holes into header for the lag screws.

#### See Figure 52 for the following steps.

19a. Mark the header halfway between the flag angles and level 2 the spring tube 3. Position and install the center bracket 1 at the halfway point. Fasten the center bracket to the header using two 5/16" x 1-5/8" lag screws 4.

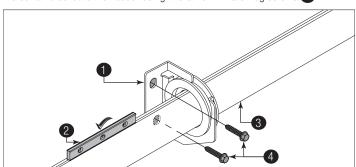


Figure 52

| 1 | Center Bracket | 3 | Spring Tube                 |
|---|----------------|---|-----------------------------|
| 2 | Level          | 4 | 5/16" x 1-5/8"<br>Lag Screw |

# SECURING DOOR FOR WINDING THE SPRING(S)

#### See Figure 53 for the following steps.

20a. With the door in the fully closed position, place locking pliers 4 onto both vertical tracks 1 and 2 just above the third track roller 3. This is to prevent the garage door from rising while winding spring(s). Ensure that:

- Counterbalance lift cables are secured at bottom corner brackets, See Figure 15.
- Counterbalance lift cables are unobstructed in their route to cable drums.
- Counterbalance lift cables are correctly installed with 1/2 wrap wound onto cable lift drums.
- Cable is between cable drum and wall.
- Spring tube is installed correctly.

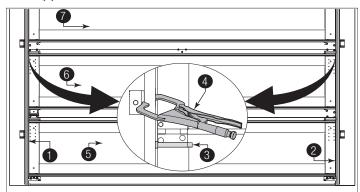
20b. Review the Winding Spring Turn Chart in Step Winding Spring(s), to determine the number of spring turns required.



FAILURE TO PLACE LOCKING PLIERS ONTO VERTICAL TRACK CAN ALLOW DOOR TO RAISE AND CAUSE SEVERE OR FATAL INJURY.



TO AVOID POSSIBLE DAMAGE TO YOUR DOOR, THE DOOR MUST BE CLOSED AND LOCKED WHEN WINDING OR MAKING ANY ADJUSTMENTS TO THE SPRING(S).



#### Figure 53

|   | J -                          |   |                         |
|---|------------------------------|---|-------------------------|
| 1 | Left Side Vertical<br>Track  | 5 | Bottom Section          |
| 2 | Right Side Vertical<br>Track | 6 | Second Section          |
| 3 | Short Stem Track<br>Roller   | 7 | Intermediate<br>Section |
| 4 | Locking Pliers               |   |                         |

## 21 ADJUSTING COUNTERBALANCE LIFT CABLE

#### See Figures 54 through 56 for the following steps.

21a. Adjust the right side cable drum 1 by rotating the drum until the set screw 2 faces directly away from the header. Ensure the cam peak 3 on the spring tube is vertically oriented.

21b. Loosen the set screw by 1/2 turn. Ensure counterbalance lift cable 4 is aligned and seated in the first groove 5 of the cable drum. Remove all slack in the excess cable 6.

21c. Snug the set screw and then tighten it 1-1/2 turns further. Measure approximately 6" (152 mm) of cable and cut off excess. Insert cut end of the cable into the cable drum aperture 7. Repeat for left side cable drum assembly.



FAILURE TO ENSURE THE COUNTERBALANCE LIFT CABLES ARE SEATED IN THE FIRST GROOVE OF THE CABLE DRUMS PRIOR TO WINDING SPRINGS, CAN RESULT IN DOOR FAILURE AND CAUSE SEVERE OR FATAL INJURY.

**NOTE:** Figures 48 through 50 shows the right side cable drum assembly. Repeat the process for the left side.

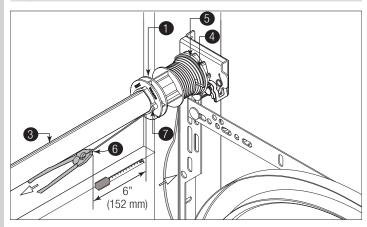


Figure 54, Right Side Shown

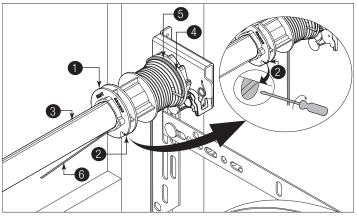


Figure 55, Right Side Shown

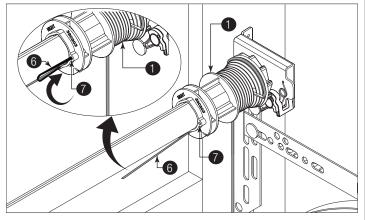


Figure 56, Right Side Shown

| 1 | Right Side Cable<br>Drum     | 5 | First Groove           |
|---|------------------------------|---|------------------------|
| 2 | Set Screw                    | 6 | Excess Cable           |
| 3 | Cam Peak                     | 7 | Cable Drum<br>Aperture |
| 4 | Counterbalance<br>Lift Cable |   |                        |

| 22 WINDING | THE | SPR | ING(S) |
|------------|-----|-----|--------|
|            |     |     | • •    |

## NOTICE

VERIFY THAT THERE ARE NO OBSTRUCTIONS IN THE TRAVEL PATH OF THE DOOR SECTIONS OR COUNTERBALANCE LIFT CABLES.

## NOTICE

INSPECT EACH COUNTERBALANCE LIFT CABLE MAKING SURE IT IS SEATED PROPERLY ONTO THE CABLE DRUM AND THAT BOTH COUNTERBALANCE LIFT CABLES HAVE ROUGHLY EQUAL TENSION.

### See Figures 57 and 58 for the following steps.

- 22a. Attach locking pliers to track above top roller.
- 22b. Grasp cable at approximately mid-door height location.
- 22c. Draw cable toward you about 1/2" to 1" and release, noting the response of the cable.
- 22d. Repeat above steps for other cable.
- 22e. Adjust cable tension as needed until right and left cables respond the same.



EXTREME CAUTION SHOULD BE USED WHEN WINDING SPRINGS AS FAILURE TO FOLLOW THE INSTRUCTIONS OR USE THE PROPER TOOLS CAN LEAD TO DEATH OR SERIOUS INJURY TO PERSONS OR PROPERTY. BEFORE ATTEMPTING TO WIND THE SPRING, MAKE SURE YOU HAVE READ AND UNDERSTAND THE INSTRUCTIONS. IF YOU ARE UNCLEAR ON ANY ASPECT OF THE INSTALLATION PROCEDURES, YOU SHOULD CONSULT A TRAINED DOOR SYSTEMS TECHNICIAN.

# **A** CAUTION

IT IS RECOMMENDED THAT LEATHER GLOVES BE WORN WHILE WINDING SPRINGS. FAILURE TO WEAR GLOVES MAY CAUSE INJURY TO HANDS.

**NOTE:** A 3" ratchet extension is recommended for added clearance from the horizontal track angle.

## NOTICE

PAWL KNOB MUST BE IN UPPER POSITION TO ADD/REMOVE REQUIRED NUMBER OF SPRING TURNS.

- 22f. There are two methods for counting the spring turns as you wind:
- 1. Identify the black tooth on the ratchet wheel inside of the end bracket. When the wheel makes one revolution and the tooth returns to its starting point, one turn has been made.
- 2. Make a mark on the winding shaft (or socket) and end bracket, and count turns in this manner.
- 22g. Check the Winding Spring Turn Chart (Table 2) for the required number of complete turns to balance the door.

22h. Starting on the right hand side, turn the pawl knob on the end bracket 1 to the upper position. Using a ratchet wrench 2 with a 5/8" socket 3 and a 3" ratchet extension 4, wind the spring by rotating the winding shaft 5 counterclockwise, while watching either the black tooth on the ratchet wheel or the mark 6 on the winding shaft. After 2 to 3 turns, remove the ratchet wrench and adjust the counterbalance lift cable 7 on the left side. Ensure counterbalance lift cables are in the first groove of the cable drums, as shown in Step Adjusting Counterbalance Lift Cable.

**NOTE:** Single-spring applications require no spring winding on the left hand side, but lift cable tension needs to be adjusted.

## NOTICE

WHEN WINDING SPRING(S), ENSURE YOU ARE WINDING IN THE PROPER DIRECTION, AS SHOWN IN FIGURE 51 AND FIGURE 52. ENSURE THE RACHET WRENCH WINDS THE SPRING CLOCKWISE FOR LEFT HAND SPRING. ENSURE THE RACHET WRENCH WINDS THE SPRING COUNTERCLOCKWISE FOR RIGHT HAND SPRING.

#### **For Single Spring Applications:**

Continue winding the spring on the right side to the required number of turns for your door.

When complete, place pawl knob in lower position.

#### **For Double Spring Applications:**

Use a counting method as described in step 21f. Place the ratchet wrench with 5/8" socket and a 3" ratchet extension onto the left side winding shaft end.

To wind the spring, rotate the winding shaft clockwise, while watching the black tooth on the ratchet wheel or the mark on the winding shaft.

Rotate the winding shaft to the required number of winding turns for your door. Then return to the right hand side and wind the right hand spring to the required number of turns.

Place pawl knob in lower position on both sides.

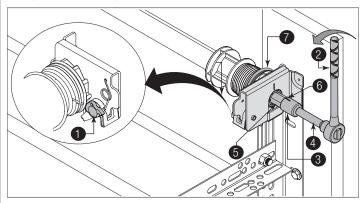


Figure 57. Right Side

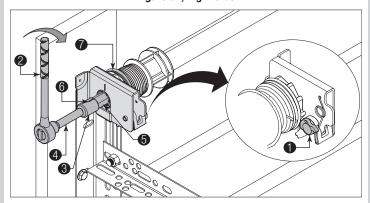


Figure 58, Left Side

| 1 | Pawl Knob               | 5 | Winding Shaft                |
|---|-------------------------|---|------------------------------|
| 2 | Ratchet Wrench          | 6 | Mark                         |
| 3 | 5/8" Socket             | 7 | Counterbalance<br>Lift Cable |
| 4 | 3" Ratchet<br>Extension |   |                              |

NOTE: Mark the number of spring turns onto the end bracket warning tag.

#### **Table 2, Winding Spring Turn Chart**

| Winding Spring Turn Chart |              |
|---------------------------|--------------|
| Door Height               | Spring Turns |
| 6' 0"                     | 14           |
| 6' 3"                     | 14-1/2       |
| 6' 5" - 6' 6"             | 15           |
| 6' 8" - 6' 9"             | 15-1/2       |
| 7' 0"                     | 16           |
| 7' 3"                     | 16-1/2       |
| 7' 6"                     | 17           |
| 7' 9"                     | 17-1/2       |
| 8' 0"                     | 18           |

**IMPORTANT:** Since total turns to balance door can deviate from winding spring turn chart values by  $\pm$  1 turn, adjustments to the recommended number of turns may be required after rear back hangs are installed.

# 23 SECURING DRUM WRAPS (OPTIONAL)

**NOTE:** If you don't have drum wraps, then skip this step. Refer to Package Contents / Parts Breakdown, to determine if you have drum wraps.

#### See Figures 59 for the following steps.

23a. Starting on the left hand side, position the left hand drum wrap 1, as shown. Slide the left hand drum wrap over the cable drum assembly 2.

**IMPORTANT:** Pull the counterbalance lift cable 3 away from the header to clear the latch, while simultaneously sliding the drum wrap against the last rib 4 until the three catches 5 engage the 3rd rib 6.

23b. Secure the hinge latch by rotating upward until a distinct snap is felt. Confirm the catch is fully engaged by lightly tugging on it. Repeat the same process for right hand side.

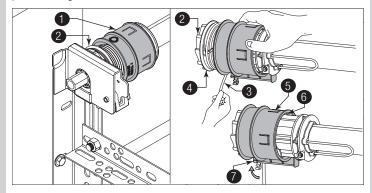


Figure 59

| 1 | Left Hand Drum<br>Wrap       | 5 | Three Catches |
|---|------------------------------|---|---------------|
| 2 | Cable Drum<br>Assembly       | 6 | 3rd Rib       |
| 3 | Counterbalance<br>Lift Cable | 7 | Hinge Latch   |
| 4 | Last Rib                     |   |               |



# ATTACHING REAR BACK HANGS (NOT INCLUDED)



HOLD THE DOOR DOWN TO PREVENT IT FROM RISING UNEXPECTEDLY IN THE EVENT THE SPRING(S) WERE OVER-WOUND AND CAUTIOUSLY REMOVE LOCKING PLIERS FROM VERTICAL TRACKS.

See Figures 60, 61, and 62 for the following steps.

24a. Raise the door until the top section and half of the next section are in the horizontal track radius. Do not raise door any further since rear of horizontal tracks are not yet supported.



RAISING THE DOOR INTO THE LOOSE HORIZONTAL TRACKS CAN RESULT IN DOOR FALLING CAUSING DEATH OR SERIOUS INJURY.

**IMPORTANT:** If an opener is installed, position horizontal tracks one hole above level when securing them to the rear back hangs.

24b. Using the chart below, select the appropriate perforated angle. Fabricate and install rear back hangs, as shown.

| Perforated Angle Gauge Weight Limitations: |                     |
|--|---------------------|
| Perforated Angle Gauge                     | Door Balance Weight |
| 1-1/4" x 1-1/4" x 13 Gauge                 | 305 lb. to 610 lb.  |
| 1-1/4" x 1-1/4" x 15 Gauge                 | 220 lb. to 440 lb.  |
| 1-1/4" x 1-1/4" x 16 Gauge                 | 175 lb. to 350 lb.  |



KEEP HORIZONTAL TRACKS PARALLEL AND WITHIN 3/4" TO 7/8" (19 MM - 22 MM) MAXIMUM OF DOOR EDGE, OTHERWISE DOOR COULD FALL, RESULTING IN DEATH OR SERIOUS INJURY.



MAKE SURE BACK HANGS ARE BRACED SUFFICIENTLY TO RESIST ANY MOTION DURING SPRING APPLICATION AND DOOR TRAVEL. IF BACK HANGS PIVOT OR DEFLECT, ADD REINFORCEMENT UNTIL THEY REMAIN FIRM AND STATIONARY. ANY BACK HANG THAT HAS BEEN BENT MUST BE REPLACED. FAILURE TO SECURELY BRACE THE HORIZONTAL TRACK CAN RESULT IN DOOR FALLING CAUSING DEATH OR SERIOUS INJURY.

# NOTICE

DO NOT SUPPORT THE WEIGHT OF THE DOOR ON ANY PART OF THE REAR BACK HANGS THAT IS 4" (102 MM) OR MORE BEYOND A SOUND FRAMING MEMBER.

# NOTICE

IF REAR BACK HANGS ARE TO BE INSTALLED OVER DRYWALL, USE TWO 5/16" X 2" HEX-HEAD LAG SCREWS AND MAKE SURE LAG SCREWS ENGAGE INTO SOLID STRUCTURAL LUMBER.



FAILURE TO ASSEMBLE AND ATTACH REAR BACK HANGS PROPERLY ACCORDING TO THE ABOVE INSTRUCTIONS MAY RESULT IN DOOR FALLING WHEN RAISED, CAUSING DEATH OR SERIOUS INJURY.



PERFORATED ANGLE MUST BE ATTACHED TO SOUND FRAMING MEMBERS AND NAILS SHOULD NOT BE USED.

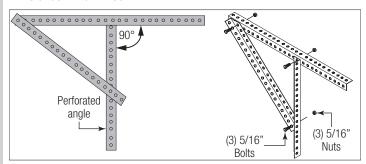


Figure 60

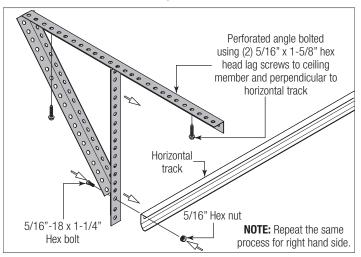


Figure 61

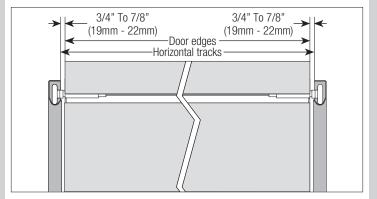


Figure 62

# 25 ATTACHING WEATHERSTRIPS (NOT INCLUDED)

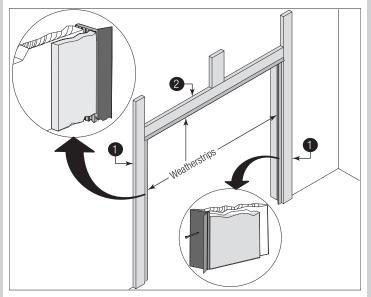
# NOTICE

WHEN PERMANENTLY ATTACHING THE WEATHERSTRIPS TO THE JAMBS, AVOID PUSHING THE WEATHER-STRIPS TOO TIGHTLY AGAINST THE FACE OF DOOR.

#### See Figure 63 for the following steps.

25a. Permanently attach the nails to the weatherstrips on both door jambs and the header 2. The weatherstrips were temporarily attached in Preparing the Opening, in the pre-installation section of this manual.

#### **NOTE:** For clarity, door isn't shown.



|  | Figure | 63, | Weatherstrips |
|--|--------|-----|---------------|
|--|--------|-----|---------------|

|   |            | • |        |
|---|------------|---|--------|
| 1 | Door Jambs | 2 | Header |



### BALANCING DOOR



WINDOWS MAY CAUSE THE TOP SECTION TO BE SIGNIFICANTLY HEAVIER THAN THE REMAINING SECTIONS. TO PREVENT ANY SUDDEN DOOR ACCELERATION BETWEEN THE TOP AND BOTTOM, MOTOR OPERATE ALL DOORS WITH WINDOWS.

### See Figure 64 for the following steps.

26a. Remove any locking pliers. Lift the door and check its balance. Adjust spring(s) if door lifts by itself (hard to pull down) or if door is difficult to lift (drifts down). Anytime spring adjustments are made, the pawl knob must be in the upper position 
1. An unbalanced door can cause TorqueMaster® Plus operation problems.

26b. Close the door and place locking pliers onto both vertical tracks just above the third track roller. This is to prevent the garage door from rising while adjusting the spring(s).

**IMPORTANT:** To adjust springs, only add or remove a maximum of 3/10 of a turn (three teeth on the ratchet wheel 4) at a time. Both sides need to be adjusted equally on double spring doors.



EXTREME CAUTION SHOULD BE USED WHEN WINDING SPRINGS AS FAILURE TO FOLLOW THE INSTRUCTIONS OR USE THE PROPER TOOLS CAN LEAD TO DEATH OR SERIOUS INJURY TO PERSONS OR PROPERTY. BEFORE ATTEMPTING TO WIND THE SPRING, MAKE SURE YOU HAVE READ AND UNDERSTAND THE INSTRUCTIONS. IF YOU ARE UNCLEAR ON ANY ASPECT OF THE INSTALLATION PROCEDURES, YOU SHOULD CONSULT A TRAINED DOOR SYSTEMS TECHNICIAN.

26c. Adding Spring Tension: The ratchet wheel 4 is made of 10 teeth. To add spring tension, tighten counter clockwise on the right hand side and clockwise on the left hand side. Place pawl knob in upper position 1. Place the ratchet wrench 6 with 5/8" socket 5 and 3" ratchet extension 7 onto the winding shaft, to add 3/10 of a turn. Watch as three teeth of the ratchet wheel pass over the pawl 3, creating three "clicks." Place pawl knob in lower position 2. For double spring applications, repeat the same process for the other side.



WHEN WINDING THE SPRING BE PREPARED TO HOLD THE FULL TENSION OF THE SPRING. FAILURE TO SECURELY HOLD THE RACHET WRENCH CAN RESULT IN SERIOUS INJURY.

26d. Removing Spring Tension: To remove spring tension, place a regular 5/8" wrench onto the winding shaft (3). Place pawl knob in upper position (1). Pull down on the wrench to relieve pressure between the pawl (3) and the ratchet wheel (4). Push in on the pawl (3) to allow the three ratchet wheel teeth to pass by the pawl (3), as you carefully allow the wrench to be rotated upward by the spring tension, release the pawl 3 to allow it to engage with the ratchet wheel (4). Place pawl knob in lower position (2). For double spring applications, repeat the same process for the other side, except clockwise.

**IMPORTANT:** Do not add or remove more than 1 spring turn (1 spring turn equals 10 teeth on ratchet wheel) from the recommended number of turns shown on the winding spring turn chart. If necessary, consult a trained door systems technician to obtain replacement springs.

26e. If the door still does not operate easily, lower the door into the closed position, unwind spring(s) completely, and recheck the following items:

26f. Is the door level?

26g. Are the TorqueMaster® Plus spring tube and flag angles level and plumb?

26h. Does the distance between the flag angles equal door width plus 3-3/8" to 3-1/2" (86 mm - 89 mm)?

26i. Do the counterbalance lift cables have equal tension? Adjust if necessary.

26j. Rewind the spring(s).

26k. Make sure door is not rubbing on jambs.

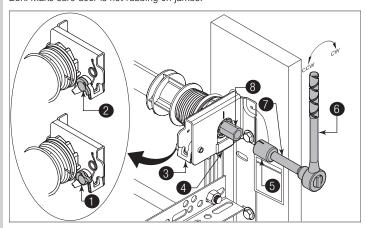


Figure 64

| 1 | Pawl Knob in the<br>Upper Position | 5 | 5/8" Socket             |
|---|------------------------------------|---|-------------------------|
| 2 | Pawl Knob in the<br>Lower Position | 6 | Ratchet Wrench          |
| 3 | Pawl                               | 7 | 3" Ratchet<br>Extension |
| 4 | Ratchet Wheel                      | 8 | Winding Shaft           |

## OPTIONAL INSTALLATION



### TorqueMaster® Plus Reset Instructions



THE DRAWBAR OPERATOR FORCE SETTINGS MUST BE ADJUSTED ACCORDING TO THE MANUFACTURER'S INSTRUCTIONS. SOME LIGHTER WEIGHT DOORS ARE DESIGNED TO OPERATE WITH A SINGLE COUNTERBALANCE SPRING. IF THAT COUNTERBALANCE SPRING BREAKS AND THE DRAWBAR OPERATOR'S FORCE SETTINGS ARE NOT ADJUSTED ACCORDING TO THE MANUFACTURER'S SPECIFICATIONS, THE DRAWBAR OPERATOR MAY THEN HAVE THE CAPABILITY OF LIFTING THE DOOR TO THE OPEN POSITION. DESPITE THE BROKEN COUNTERBALANCE SPRING. THIS SCENARIO WILL CAUSE THE COUNTERBALANCE LIFT CABLES TO GO SLACK AND ENGAGE THE TORQUEMASTER® PLUS SAFETY SYSTEM. IF A PERSON IS UNAWARE OF THE SLACK COUNTERBALANCE LIFT CABLES AND THE ENGAGED TORQUEMASTER® PLUS SAFETY SYSTEM AND ACTIVATES THE MISADJUSTED DRAWBAR OPERATOR, DAMAGE WILL LIKELY OCCUR TO THE DOOR AND DRAWBAR OPERATOR. THE POTENTIAL ALSO EXISTS THAT THE PERSON ACTIVATING THE DRAWBAR OPERATOR UNDER THIS SCENARIO COULD RESULT DEATH OR SERIOUS INJURY.



READ THESE INSTRUCTIONS CAREFULLY BEFORE ATTEMPTING TO RESET THE TORQUEMASTER® PLUS SYSTEM. IF IN QUESTION ABOUT ANY OF THE PROCEDURES, DO NOT PERFORM THE WORK. INSTEAD, HAVE A QUALIFIED DOOR SYSTEMS TECHNICIAN RESET THE SYSTEM.



TO AVOID DEATH OR SERIOUS INJURY, DO NOT STAND OR WALK UNDER A MOVING DOOR, OR PERMIT ANYONE TO STAND OR WALK UNDER AN ELECTRICALLY OPERATED DOOR.

This door is equipped with a TorqueMaster® plus system, a safety feature which prevents the door from rapidly descending in case of spring failure or forceful manual operation. If the system engages with the door in the open position, personal items that are left unattended in the garage or home are at risk to theft. To ensure the safekeeping of these items, close the garage door.

#### Typical signs of an engaged system.

**Single spring system:** Visually inspect the TorqueMaster® Plus right hand end bracket to confirm that the system has engaged (see illustration). If the system is engaged, then the door will not close. If the drawbar operator force settings were properly set during the initial installation, the door will not open. If the drawbar operator can physically overcome the weight of the door and lift it to the open position, then the counterbalance lift cables will be slack. If the system is engaged, DO NOT attempt to make the repairs. Instead, have a trained door system technician make the necessary repairs to counterbalance lift cables, spring assemblies and other hardware.

**Double spring system:** Visually inspect the TorqueMaster® Plus end brackets to confirm that the system has engaged (see illustration). Door makes a distinct "clicking" noise upon being opened. If the system is engaged, carefully follow the reset instructions below or refer to the reset tag (attached to right hand end bracket) to reset the TorqueMaster® Plus system.

#### Resetting an engaged TorqueMaster® Plus double spring system only:

- 1. First, locate and visually inspect the TorqueMaster® plus end bracket(s) to confirm that the system has engaged (see illustration).
- 2. With the door in the fully closed position, place locking pliers onto both vertical tracks just above the third track roller. Disengage the drawbar operator (if installed) by pulling or placing the emergency disconnect in the manually operated position.
- 3. With assistance, carefully remove locking pliers and raise the door to the fully open position.

- Place locking pliers onto both vertical tracks just below the bottom track roller on both sides.
- 5. Now is a good time to remove vehicles or personal items from garage to provide clear access to end brackets.
- 6. **For single spring applications:** Flip the ratchet pawl knob on the right hand end bracket to the upper position. **For double spring applications:** Flip the ratchet pawl knob on both end brackets to the upper position (see illustration).
- 7. Raise door 2"-3" and then lower door. Repeat this process until the system resets (see disengaged system illustrations).

#### **IMPORTANT:** Be prepared to support the total weight of the door.

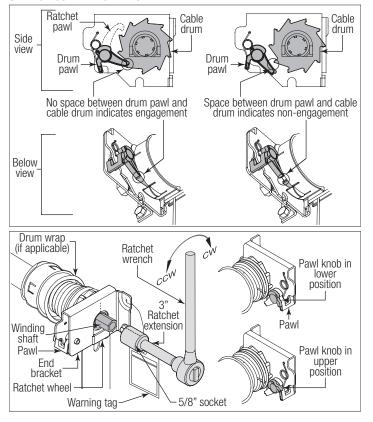
8. Cautiously remove the locking pliers from the vertical tracks. With assistance lower door.

#### **Checking springs for tension:**

9. Starting on the right hand side, place a ratchet wrench, 5/8" socket and a 3" extension on the TorqueMaster® Plus winding shaft (see illustration). Ensure ratchet is set so that it will tighten counter clockwise on the right hand side, and clockwise on the left hand side. If tension is present, remove the ratchet and check the left hand side. If spring(s) have tension, the door will need to be balanced; refer to step, Balancing Door, to do this. If no spring tension is present, contact a qualified trained door system technician to replace the spring(s).



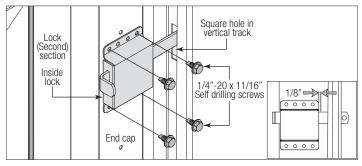
TO AVOID POSSIBLE INJURY, HAVE A TRAINED DOOR SYSTEMS TECHNICIAN MAKE ADJUSTMENTS/ REPAIRS TO COUNTERBALANCE LIFT CABLES, SPRING ASSEMBLIES AND OTHER HARDWARE.



# Inside Lock

Install the inside lock on the second section of the door. Secure the lock to the section with  $(4)\ 1/4" - 20\ x\ 11/16"$  self drilling screws. Square the lock assembly with the door section, and align with the square hole in the vertical track. The inside lock should be spaced approximately 1/8" away from the section edge.

**IMPORTANT:** Inside lock(s) must be removed or made inoperative in the unlocked position if an operator is installed on this door.

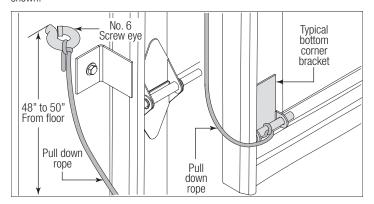






DO NOT INSTALL PULL DOWN ROPE ON DOORS WITH OPERATORS. CHILDREN MAY BECOME ENTANGLED IN THE ROPE CAUSING SEVERE OR FATAL INJURY.

Measure and mark the jamb approximately 48" to 50" (1220 to 1270 mm) from floor on the right or left side of jamb. Drill 1/8" pilot hole for no. 6 screw eye. Tie the pull down rope to the no. 6 screw eye and to the bottom corner bracket, as shown.



### **Cleaning Your Garage Door**

## **NOTICE**

DO NOT USE A PRESSURE WASHER ON YOUR GARAGE DOOR!

While factory-applied finishes on garage doors are durable, it is desirable to clean them on a routine basis. Some discoloration of the finish may occur when a door has been exposed to dirt-laden atmosphere for a period of time. Slight chalking may also occur as a result of direct exposure to sunlight. Cleaning the door may help to restore the appearance of the finish. To maintain an aesthetically pleasing finish of the garage door, a periodic washing of the garage door is recommended.

### The Following Cleaning Solution is Recommended:

A mild detergent solution consisting of one cup detergent (with less than 0.5% phosphate) dissolved into five gallons of warm water will aid in the removal of most dirt.

## NOTICE

THE USE OF DETERGENTS CONTAINING GREATER THAN 0.5% PHOSPHATE IS NOT RECOMMENDED FOR USE IN GENERAL CLEANING OF GARAGE DOORS. BE SURE TO CLEAN BEHIND WEATHER-STRIPS ON BOTH SIDES AND TOP OF DOOR.

## NOTICE

NEVER MIX CLEANSERS OR DETERGENTS WITH BLEACH.

# NOTICE

DO NOT USE ANY WINDOW CLEANING FLUIDS, SCOURING COMPOUNDS, GRITTY CLOTHS OR SOLVENT-BASED CLEANERS OF ANY KIND.

To clean polycarbonate windows, see www.Wayne-Dalton.com.

## **Painting Your Garage Door**

Refer to Instruction Insert "Field Painting and Finishing Fiberglass or Steel Door Sections".

## **Maintaining The Finish On Your Garage Door**

If the factory finish is beginning to fade, the door may require a field applied top clear coat. Depending on environment and usage, this may be necessary after 1 to 3 years of use. Refer to Instruction Insert <u>"Field Painting and Finishing Fiberglass or Steel Door Sections"</u>.

## **Operation And Maintenance**

### **Operating Your Garage Door:**

Before you begin, read all warning labels affixed to the door and the installation instructions and owner's manual. When correctly installed, your Wayne Dalton door will operate smoothly. Always operate your door with controlled movements. Do not slam your door or throw your door into the open position, this may cause damage to the door or its components. If your door has an electric opener, refer to the owner's manual to disconnect the opener before performing manual door operation below.

#### **Manual Door Operation:**

For additional information on manual garage door operation go to **www.dasma.com** and reference TDS 165.



DO NOT PLACE FINGERS OR HANDS INTO SECTION JOINTS WHEN OPENING AND/OR CLOSING A DOOR. ALWAYS USE LIFT HANDLES/SUITABLE GRIP-PING POINTS WHEN OPERATING THE DOOR MANUALLY.

**OPENING A DOOR:** Make sure the lock (if present) are in the unlocked position. Lift the door by using the lift handles/suitable gripping points only. Door should open with little resistance.

**CLOSING A DOOR:** From inside the garage, pull door downward using lift handles/gripping points only. If you are unable to reach the lift handles/suitable gripping points only, use pull-down rope (if present) affixed to the side of door. Door should close completely with little resistance.

#### **Using An Electric Operator:**

**IMPORTANT:** If present, Pull-down rope must be removed and locks must be removed or made inoperative in the unlocked position.

When connecting a drawbar (trolley-type) garage door operator to this door, a drawbar operator bracket must be securely attached to the top section of the door, along with any struts provided with the door. Always use the drawbar operator bracket supplied with the door. To avoid possible damage to your door, reinforce the top section with a strut (may or may not be supplied). The installation of the drawbar operator must be according to manufacturer's instructions and force settings must be adjusted properly. Refer to the owner's manual supplied with your drawbar operator for complete details on installation, operation, maintenance and testing of the operator.

### **Maintaining Your Garage Door:**

Before you begin, read all warning labels affixed to the door and the installation instructions and owner's manual. Perform routine maintenance steps once a month, and have the door professionally inspected once a year. Review your Installation Instructions and Owner's Manual for the garage door. These instructions are available at no charge from Wayne Dalton, a division of Overhead Door Corporation, P.O. Box 67, Mt. Hope, OH, 44660, or at

**www.Wayne-Dalton.com**. For additional information on garage door/operator maintenance go to **www.dasma.com** and reference TDS 151, 167 and 179.

#### **Monthly Inspections:**

#### 1. Visual Inspection:

Closely inspect jambs, header and mounting surface. Any material found not to be structurally sound must be replaced. It may be necessary to uninstall part or all of the door assembly in order to replace defective material. Refer to the supplemental instructions "Removing an Existing Door/Preparing the Opening" at <a href="https://www.Wayne-Dalton.com">www.Wayne-Dalton.com</a>. Inspect the spring(s), counterbalance lift cables, track rollers, pulleys, rear back hangs and other door hardware for signs of worn or broken parts. Tighten any loose screws and/or bolts, except on bottom corner brackets or on the counterbalance assembly. Check exterior surface of the door sections for any minor cracks. Verify door has not shifted right or left in the opening. If you suspect problems, contact a trained door system technician.



GARAGE DOOR SPRINGS, COUNTERBALANCE LIFT CABLES, BRACKETS, AND OTHER HARDWARE ATTACHED TO THE SPRINGS ARE UNDER EXTREME TENSION, AND IF HANDLED IMPROPERLY, CAN CAUSE DEATH OR SERIOUS INJURY. ONLY A TRAINED DOOR SYSTEMS TECHNICIAN SHOULD ADJUST THEM, BY CAREFULLY FOLLOWING THE MANUFACTURER'S INSTRUCTIONS.



NEVER REMOVE, ADJUST, OR LOOSEN THE BOLTS, SCREWS AND/OR LAG SCREWS ON THE COUNTERBALANCE (END BEARING BRACKETS, DRUMS OR SPRING SYSTEM) OR BOTTOM CORNER BRACKETS OF THE DOOR. THESE BRACKETS ARE CONNECTED TO THE SPRING(S) AND ARE UNDER EXTREME TENSION. TO AVOID POSSIBLE DEATH OR SERIOUS INJURY, HAVE ANY SUCH WORK PERFORMED BY A TRAINED DOOR SYSTEMS TECHNICIAN USING PROPER TOOLS AND INSTRUCTIONS.

#### TorqueMaster® Plus Springs:

Pawl knob(s) (located on the TorqueMaster® Plus end bracket(s) above the door) should be engaged to prevent the door from rapidly descending in case of spring failure or forceful manual operation.

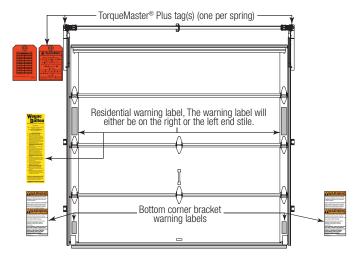
#### 2. Door Balance:

Periodically test the balance of your door. If you have a garage door drawbar operator, use the release mechanism so you can operate the door by hand when doing this test. Start with the door in the fully closed position. Using handles or suitable gripping points, lift the door to check its balance. Adjust TorqueMaster® Plus spring(s), if door lifts by itself (hard to pull down) or if door is difficult to lift (easy to pull down). To adjust TorqueMaster® Plus, refer to your installation instructions and owner's manual. If in question about any of the procedures, do not perform the work. Instead, have it adjusted by a trained door systems technician.

#### 3. Lubrication:

The door should open and close smoothly. Ensure the door track rollers are rotating freely when opening and closing the door. If track rollers do not rotate freely, clean the door tracks, removing dirt and any foreign substances. Clean and lubricate (use a non-silicon based lubricant) graduated end hinges, center hinges, steel track rollers, bearings and torsion springs (torsion spring coil surfaces). DO NOT lubricate plastic idler bearings, nylon track rollers, or the door track. DO NOT oil a cylinder lock. If actuation is difficult, use a graphite dust to lubricate.

#### **Check for Presence of Safety Labels:**





## Models 8000, 8200, 8024 PO, & 8224 PO

## **Limited Warranty**

Wayne Dalton, a division of Overhead Door Corporation ("Seller") warrants to the original purchaser of the Models 8000, 8200, 8024 PO, 8224 PO ("Product"), subject to all of the terms and conditions hereof, that the Product and all components thereof will be free from defects in materials and workmanship for the following period(s) of time, measured from the date of installation:

TEN (10) YEARS from the date of installation against:

- The Product becoming inoperable due to rust-through of the steel skin from the core of the Product section, due to cracking, splitting, or other deterioration of the steel skin, or due to structural failure caused by separation or degradation of the foam insulation.
- Peeling of the original paint as a result of a defect in the original paint or in the application of the original paint coating.

TEN (10) YEARS on Product hardware and tracks (except springs).

ONE (1) YEAR on all other component and parts.

Seller's obligation under this warranty is specifically limited to repairing or replacing, at its option, any part which is determined by Seller to be defective during the applicable warranty period. Any labor charges are excluded and will be the responsibility of the purchaser.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is made to the original purchaser of the Product only, and is not transferable or assignable. This warranty applies only to Product installed in a residential or other non-commercial application. It does not cover any Product installed in commercial or industrial building applications. This warranty does not apply to any unauthorized alteration or repair of the Product, or to any Product or component which has been damaged or deteriorated due to misuse, neglect, accident, failure to provide necessary maintenance, normal wear and tear, acts of God, or any other cause beyond the reasonable control of Seller or as a result of having been exposed to toxic or abrasive environments, including blowing sand, salt water, salt spray and toxic chemicals and fumes.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE APPLICABLE WARRANTY PERIOD REFLECTED ABOVE. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE LIMITED WARRANTY PERIOD HAS EXPIRED. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

IN NO EVENT SHALL SELLER BE RESPONSIBLE FOR, OR LIABLE TO ANYONE FOR, SPECIAL, INDIRECT, COLLATERAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, even if Seller has been advised of the possibility of such damages. Such excluded damages include, but are not limited to, loss of use, cost of any substitute product, or other similar indirect financial loss. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Claims under this warranty must be made promptly after discovery, within the applicable warranty period, and in writing to the authorized distributor or installer whose name and address appear below. The purchaser must allow Seller a reasonable opportunity to inspect any Product claimed to be defective prior to removal or any alteration of its condition. Proof of the purchase and/or installation date, and identification as the original purchaser, may be required. There are no established informal dispute resolution procedures of the type described in the Magnuson-Moss Warranty Act.

| SELLER:           |  |
|-------------------|--|
| SELLER'S ADDRESS: |  |
|                   |  |

Rev. 04.2023

| Thank you for your purchase.   |
|--|
| PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE   |
| If you need assistance, please call 1-866-569-3799 (press Option 1) and follow the prompts to contact a customer service representative. They will be happy to handle any questions that you may have. |
|  |
|  |
|  |
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|  |
| After installation is complete, leave this Installation Instructions And Owner's Manual with the homeowner, or fasten it near garage door for easy reference.  |
| Product may be covered by one or more patents.   |

See <u>www.wayne-dalton.com/patents</u> for details.